



2020 *RAM PROMASTER*





BEST-IN-CLASS *WHERE IT COUNTS.*

ONE VAN. COUNTLESS POSSIBILITIES. EXPANSIVE VERSATILITY.

When it comes to benchmark capability, the others might have missed that mark. A serious statement, but Ram ProMaster® superiority compels serious comparisons. The **best-in-class features for this Cargo Van encompass standard cargo height,^{1*} tallest and widest standard cargo area,¹**

maximum cargo width,¹ width between the wheel wells,¹ turning diameter (118-inch wheelbase models)¹ and standard V6 280 horsepower.¹ In three weight classes, with two roof heights and four cargo lengths, a Ram ProMaster is designed to let you do your best by giving you the best. Visit us at ramtrucks.com/promaster

*All disclosures can be found on the last page.

YOU DELIVER THE GOODS. *WE DELIVER THE SPACE.*

BEST-IN-CLASS

*WIDTH BETWEEN
WHEEL WELLS¹
(CARGO VAN)*

4'8"
CARGO
WIDTH

BEST-IN-CLASS

*MAXIMUM CARGO WIDTH¹
(CARGO VAN)*

6'3"
CARGO
WIDTH



WE COULD WRITE VOLUMES ABOUT VERSATILITY AND SPACE. While height and length are completely up to you, all 2020 Ram ProMaster® models share a common width—and it's uncommonly versatile. With enough room between the wheel wells to accommodate a standard pallet, you've also got a 6-foot 3-inch interior width with nearly vertical walls—ideal for shelf systems, and regardless of what shelving you choose there is still ample space between. Use it for equipment, a mobile work area, or room to store and deliver materials and goods.



GO AHEAD. COMPARE. *WE STAND UP TO EVERYTHING.*

OUR STANDARD CARGO HEIGHT REALLY SETS THE STANDARD. When you can offer a best-in-class standard cargo height¹ right out of the gate, you know you're on the right track: a Ram ProMaster® Standard Roof is roughly the world's average height of a person. From there, it just gets better—with a High Roof option that basically lets most in the world's population stand inside without stooping or bending. Choose the height that's right—and get to work. There's plenty of room in your Ram ProMaster Cargo Van.



*STANDARD ROOF: **BEST-IN-CLASS** STANDARD CARGO HEIGHT¹ (CARGO VAN)*



AVAILABLE HIGH ROOF

FOUR CARGO LENGTHS. *COUNTLESS POSSIBILITIES.*



118-inch wheelbase



136-inch wheelbase

IT'S ALL BASED ON THE RIGHT WHEELBASE.

COMMERCIAL-GRADE. AND EVEN BETTER, BUSINESS-FRIENDLY.

Your needs are based on multiple factors: character of your business, the size of your products, the area of your garage or storage space. Which means that there's a Ram ProMaster® Cargo Van length that's ideal for you. Consider: super-wide width, two available roof heights and four choices of lengths built on three wheelbases; exactly the dimensions that give you multiple possibilities in terms of adaptability and convenience for deliveries or an aftermarket upfit. In short, whatever your business needs are, we've got the right length for it.



159-inch wheelbase



159-inch wheelbase, extended

CARGO VAN. ALWAYS THE BEST PLACE TO START.



BEST-IN-CLASS
STANDARD V6 HORSEPOWER¹
280 HP
(with 260 lb-ft of torque)

BEST-IN-CLASS
36.3-FT
TURNING DIAMETER¹
(118-inch wheelbase Cargo Van models)

CLASS-EXCLUSIVE
FWD
FRONT-WHEEL-DRIVE SYSTEM¹
Excels in adverse weather conditions

4,680-LB
MAXIMUM PAYLOAD²
(3500 Cargo Van, 136-inch wheelbase, Standard Roof)

AVAILABLE
RAM TELEMATICS™
WITH TOUCHSCREEN DISPLAY

ENGINE OIL CHANGE INTERVALS
UP TO 10,000 MILES

STANDARD
ESC
ELECTRONIC STABILITY CONTROL³

5YR/60,000MI
POWERTRAIN LIMITED WARRANTY⁴

CARGO VAN. HEADS ABOVE THE REST.

BEST-IN-CLASS
75.6-INCH
MAXIMUM CARGO WIDTH¹
(Cargo Van)

TALLEST & WIDEST
STANDARD CARGO AREA¹
(Cargo Van)

BEST-IN-CLASS
66.3-INCH
STANDARD CARGO HEIGHT¹
(Cargo Van)

BEST-IN-CLASS
56.0-INCH
CARGO WIDTH BETWEEN WHEEL WELLS¹
(Cargo Van)

STANDARD
UCONNECT[®] 3 WITH
5-INCH TOUCHSCREEN DISPLAY

BEST-IN-CLASS
LOWEST LOAD
FLOOR HEIGHT¹
(Cargo Van)

Shown with aftermarket upfit.

FRONT-WHEEL-DRIVE *CONFIDENCE.*



CLASS-EXCLUSIVE FRONT-WHEEL DRIVE (FWD)¹

Advantages to FWD are substantial. It enables outstanding control—especially valuable in snowy climates. It also utilizes the weight in the front end to help ensure great front tire “road grab.” By dispensing with the fore-to-aft drivetrain employed by our competitors, FWD also functions as a direct contributor to the best-in-class lowest load floor height.¹

ANTILOCK BRAKE SYSTEM (ABS) AND BREMBO® BRAKES

Our ABS controls and monitors each wheel independently. The high-performance Brembo brake system provides superb stopping power—notably, when towing.

PREMIUM RACK AND PINION STEERING

Our hydraulic-assist system uses a premium steering gear, engineered and tuned for long-term service. Curb-to-curb turning radii—even on longer-wheelbase models—are impressive; short-wheelbase models deliver a best-in-class turning diameter, that's ideal for tight city streets. The convenient telescoping steering column is an unusual and welcome feature in the commercial world. We've made it standard on all models.

ROBUST FRONT AND REAR SUSPENSION TECHNOLOGY

In front, a MacPherson strut front suspension utilizes large, 62-mm twin-tube shock absorbers for solid support of the powertrain. This system is enhanced with GVW-tuned cast iron control arms for impressive durability, road manners and handling—even under heavy loads. Rear suspension technology is category-unique: a beam axle/leaf spring design that's light and simple yet robust.

UNIBODY ENGINEERING

A solid backbone is a designed-in advantage to the body-frame integral (unibody) engineering of your Ram ProMaster® model, with each chassis mass-optimized and tuned for ideal performance. This integrated frame structure features boxed frame components, multiple crossrails and longitudinal rails—and all are crucially welded together. Depending on wheelbase length, you'll find up to eight tough structural crossmembers, giving every Ram ProMaster model the ladder-frame integrity that ensures proper stiffness and long-term durability.

CONVENIENCE IS JUST A *STEP* AWAY.

**BEST-IN-CLASS
LOWEST LOAD
FLOOR HEIGHT¹**

BEST-IN-CLASS LOWEST LOAD FLOOR HEIGHT¹

Our class-exclusive front-wheel drive¹ works with a light and robust beam axle/leaf spring rear suspension that's just as tough as those found on rear-wheel-drive (RWD) vehicles. The design eliminates the middle hump of RWD vehicles, giving

BEST-IN-CLASS

36.3-FT



INCLEMENT CONDITIONS. *WE CAN HANDLE IT.*

STANDARD ELECTRONIC STABILITY CONTROL²

Our advanced version of the Electronic Stability Control (ESC)² system integrates the Antilock Brake System (ABS) with a variety of All-Speed Traction Control technologies. ESC² helps maintain control under adverse conditions, like wet, icy or snow-covered roads, and during tight turns and evasive maneuvers. Also included: a Brake-Lock Differential, Brake Assist, Hill Start Assist, Trailer Sway Control⁵ and Electronic Roll Mitigation.

STANDARD PARKVIEW[®] REAR BACK-UP CAMERA⁶

Automatically engages in Reverse, displaying the rear scene on the Uconnect[®] 3 with 5-inch display radio screen. On-screen grid lines enhance the ease of backing up. The available ParkSense[®] Rear Park Assist System⁷ is also activated simply by engaging Reverse.

FRONT CRUMPLE ZONES

Front crumple zones are engineered to help absorb energy. Our goal is to create a vehicle noted for its Safety and Security features.



MANAGE YOUR CARGO *LIKE A PRO.*



CARGO TIE-DOWNS

Cargo Van models feature up to 10 in-floor D-rings to help secure interior cargo. Want more? Up to 17 total side and floor tie-downs are available.

SMART CARGO MANAGEMENT—JUST HIT THE ROOF.

Maximize potential and expand cargo-carrying capability. Cargo Van roof strength can handle up to 330 lb. Six roof rail mounting points (three per side) enable the aftermarket roof rack of choice.

RAM PROMASTER®

CAPABILITY DELIVERED

THINK LARGE. *IT'S BUILT TO HANDLE IT.*



HIGH PERFORMANCE MEETS LOW COSTS OF OWNERSHIP. It's often said that "opposites attract." In the case of Ram ProMaster,[®] it's so true. This is where performance and capability team up with low costs of operation and ownership—like up to 10,000-mile intervals between oil changes. Going 100,000

miles with as few as 10 oil changes translates into real savings of time and money. If short trips are critical to your business, count on doubled-up long-term support: first, by a 5-Year/60,000-Mile Powertrain Limited Warranty[†] and, second, by a 10-Year Corrosion Protection Warranty.

THE NUMBERS SAY IT: *READY, WILLING AND CAPABLE.*

CARGO VAN PAYLOADS (weight given in lb)	1500			2500			3500			
	118" WB	136" WB		136" WB		159" WB	136" WB		159" WB	159" WB, EXT.
	STANDARD ROOF	STANDARD ROOF	HIGH ROOF	STANDARD ROOF	HIGH ROOF	HIGH ROOF	STANDARD ROOF	HIGH ROOF	HIGH ROOF	HIGH ROOF
MAX PAYLOAD ³	4,000	3,890	3,760	4,260	4,130	4,010	4,680	4,550	4,430	4,330

WB = wheelbase.



THESE PHOTOS SPEAK VOLUMES ABOUT AN EXCEPTIONAL INTERIOR. No doubt about it, this huge, pallet-welcoming Cargo Van interior is totally exceptional—because it's best-in-class where it counts: top-tier rankings for standard cargo height,¹ max cargo width (75.6 in);² width between the wheel wells³ and lowest load floor height.⁴ To that, add nearly vertical and very upfit-friendly side walls and the available High Roof that lets 6'3" workers stand with ease.

Shown with aftermarket upfit.





Shown with aftermarket upfit.

GENEROUS ROOM. LOTS OF OPTIONS. *NOW FILL IT UP.*

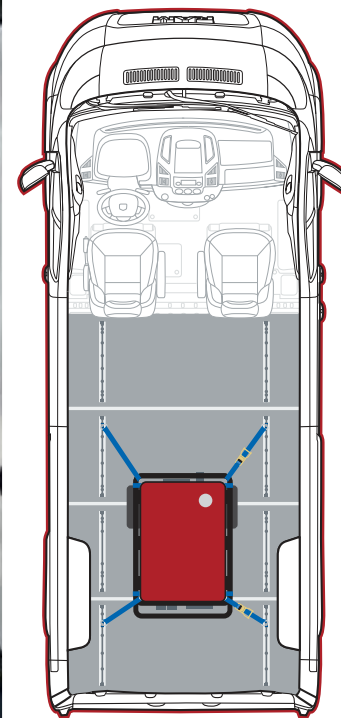
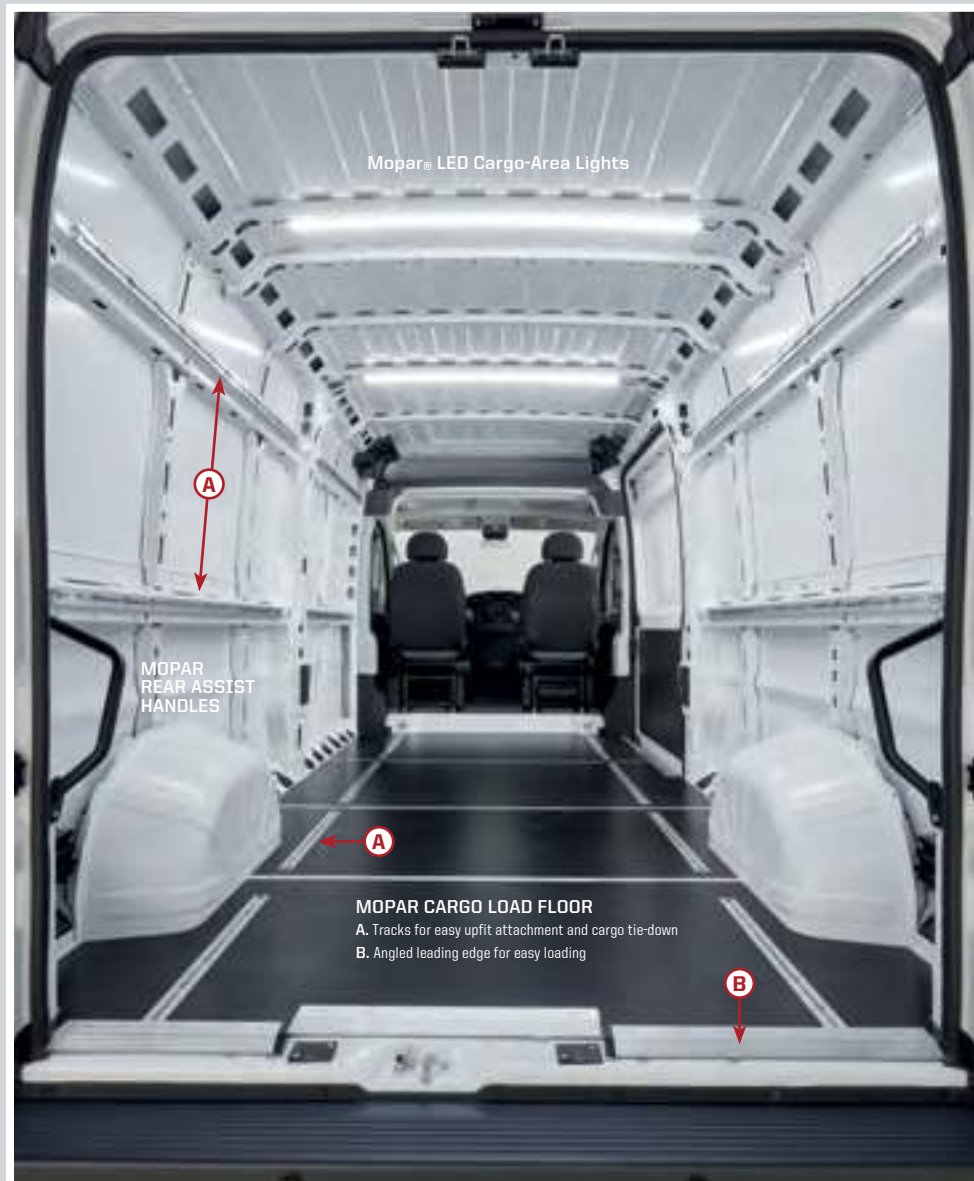
PARTITIONS. WINDOWS. AVAILABLE SECOND-ROW SEATING. YEAH, THIS'LL WORK.

One of the best parts of Ram ProMaster® Cargo Van is that customization is up to you—and few assignments are so fulfilling. With near-vertical side walls and enormous volume, there's lots of room for creativity for the ideal upfit. Standard and available window treatments let

you increase privacy to keep cargo unseen. Available partitions let you tailor your Cargo Van to optimal specs—for your cargo and the driver. Opt for the available aftermarket second-row crew van seat upfit by Snoeks Automotive (lower right) and take the whole crew—with the rear area open for cargo, tools—even aftermarket shelving.



MASTER IT ALL WITH THE AVAILABLE CARGO LOAD FLOOR.



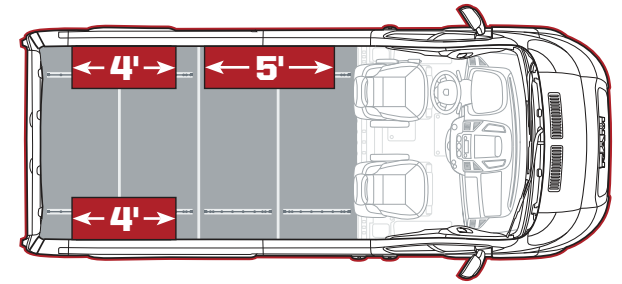
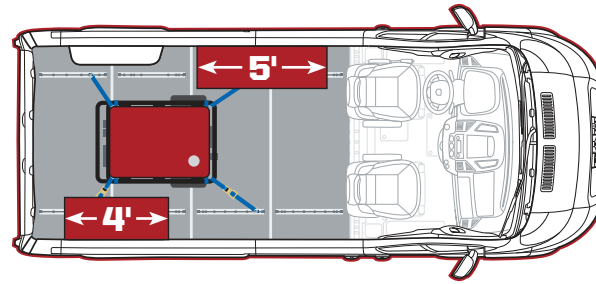
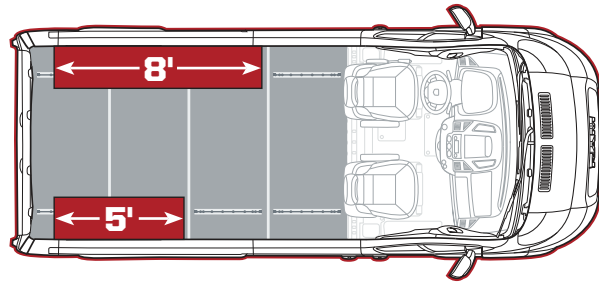
CARGO TIE-DOWN TRACK SYSTEM. This is multitasking at its best. The load floor system includes two in-floor tracks and two side tracks—one on each wall. Fitting all tracks are four 5/16-inch carriage bolts and four L-Channel Quick-Connect rings to securely strap down cargo—and they all work with the available shelving units as well. (Straps not included.)



THE CARGO LOAD FLOOR: MODULAR AND THE PERFECT FIT. Available at the time of initial order and installed at the factory, the Mopar Cargo Load Floor includes multiple floor and wall tracks (A) with hardware, a non-slip surface and convenient angled leading edges (B) to make loading and unloading a breeze.

On its own, this factory-warranted Cargo Load Floor makes cargo-carrying ultra-versatile. Fortunately, it does more, adapting to a number of aftermarket add-ons and accessories—like the shelving units described on the following page. Rear Assist Handles, shown above and available separately, add to the convenience factor. Learn more at [mopar.com](https://www.mopar.com)

AVAILABLE SHELVING. *RIGHT WHERE YOU WANT IT.*



CHOOSE THE SHELVING PACKAGE THAT'S RIGHT FOR YOU: WIDTH, POSITION AND QUANTITY. They handle just about every variable you can imagine, and make storing tools, equipment and deliverables easy and accessible. Working with the available Mopar® Cargo Load Floor, these shelving units use the in-floor and side rail bolts to securely attach at multiple points—and right where you want them. Illustrated above: how the 4-, 5- and 8-foot widths can be positioned in forward, center or rear positions in your Ram ProMaster® Cargo Van. At left: the simplicity of carriage bolt installation in the floor tracks; the same engineering is used for the side rails. Four storage bins are also included—with lots of room for additional bins if needed (sold separately).

THE RIGHT CUSTOM UPFIT *IS RIGHT FROM THE SOURCE.*



- A.** Rear Assist Handles
- B.** LED Cargo-Area Lights
- C.** Cargo Load Floor
- D.** Hitch Receiver⁸
- E.** Molded Flat Splash Guards
- F.** Side Step
- G.** Remote Start⁹
- H.** Front and Rear Assist Handles
- I.** Rear Window Guards
- J.** Rear Step



THE RIGHT FIT. THE RIGHT PARTS. THE RIGHT PROTECTION. When it comes to outfitting and upfitting your Ram ProMaster[®], not all parts and accessories are created equal. You need the right fit at the right time. As the official service, parts and customer care provider for the Ram Brand, only Mopar[®] Parts and Accessories can assure the fit, finish and functionality with the quality you deserve. That's because each one of our Accessories is original equipment—designed and engineered by the same teams who designed the vehicle itself. Customize your Ram ProMaster with confidence—with Authentic Accessories by Mopar.

Of the many designed-in advantages to your Ram ProMaster, one in particular stands out: all Cargo Van and Windowed Van models feature six roof rail attachment points, three per side. These points are ready-made to accept roof rails from Mopar, and enable you to utilize further Mopar Accessories to expand overall carrying capability. The super-capable roof strength rating lets you carry up to 330 lb of cargo on top. Think expanded latitude for hauling with easy access to items like ladders, equipment—and much more. You'll find complete details at mopar.com

CHASSIS CAB & CUTAWAY



Shown with aftermarket upfit

SOLID BACKBONE. *SERIOUS MUSCLE. THE RIGHT BODY.*

TOUGH UNIBODY STRENGTH. CUSTOM BODY TREATMENT. LIFE IS GOOD. Combine industrial-grade capability with the right upfit, and your Ram ProMaster® Chassis Cab or Cutaway is ready for the job. The numbers are persuasive: 3500 weight class only, built on a 136- or 159-inch wheelbase. Max length of 250.6 in. Heavy-duty tuned suspension with a MacPherson strut front unit. Muscular 9,350-lb GVWR;¹⁰ towing up to 5,100 lb;⁹ with payload up to 5,230 lb.⁹ Spec out your ideal model at ramtrucks.com/promaster



Shown with aftermarket upfits.

BRING IT ON. *UPFIT AND ALL.*



CHASSIS CAB & CUTAWAY PAYLOADS (weight given in lb; must include weight of upfit)	CHASSIS CAB			CUTAWAY		
	3500			3500		
	136" WB	159" WB	159" WB, EXTENDED	136" WB	159" WB	159" WB, EXTENDED
	82.4" CA	104.7" CA	104.7" CA	82.4" CA	104.7" CA	104.7" CA
MAX PAYLOAD ³	5,170	5,130	5,100	5,230	5,200	5,160

WB = wheelbase. CA = cab-to-axle.

Shown with aftermarket upfit.

RAM PROMASTER®
BUILT FOR SERVICE

CLASS-EXCLUSIVE FRONT-WHEEL DRIVE¹

THE CLASS-EXCLUSIVE FRONT-WHEEL DRIVE (FWD)¹

distinguishes Ram ProMaster® from virtually all other commercial vehicles. Ensuring great road manners (notably in snowy/icy conditions), it also helps lower the overall frame and, thus, the step-in height; you'll especially appreciate it when loading and unloading. FWD also helps reduce overall vehicle weight—a direct contribution to the impressive performance.

THE 3.6L PENTASTAR® V6 BEST-IN-CLASS STANDARD V6 280 HORSEPOWER¹ WITH 260 LB-FT OF TORQUE

Talk about masters of the segment, and you're talking about the 3.6L Pentastar V6 powerhouse. Advantages: best-in-class standard V6 280 hp¹ to help handle payloads up to 4,680 lb³ on 3500 Cargo Van. Confident takeoff and acceleration. Advanced multi-port fuel injection. Electronic throttle control. Available integrated cruise control. Oil change intervals up to 10,000 miles.

Trailering? No problem. Opt for the available Class IV hitch receiver to boost your max towing up to 6,910 lb.³

HORSEPOWER	280 hp @ 6,400 rpm
TORQUE	260 lb-ft @ 4,175 rpm
CONFIGURATION	60-degree V6
DISPLACEMENT	220 cu in (3604 cc)
BORE x STROKE	3.78 x 3.27 in (96.0 x 83.0 mm)
BLOCK MATERIAL	Aluminum
CYLINDER HEAD MATERIAL	Aluminum alloy
AIR INDUCTION	Naturally aspirated
VALVE TRAIN	Chain-drive DOHC, 24-valve
FUEL DELIVERY	Sequential, multi-port injection
RECOMMENDED FUEL	Unleaded regular (87 octane)
COMPRESSION RATIO	10.2:1
ALTERNATOR	180-amp (220-amp available)
OIL CAPACITY	6.0 quarts
MAXIMUM RECOMMENDED OIL CHANGE INTERVAL	10,000 miles



TAKEN TO THE LIMIT. *TESTED TO EXTREMES.*

When capability is a given, the next move is to ensure reliability and quality that last. We put pre- and post-production Ram ProMaster® models through punishing testing under brutal conditions. We took on climates that ranged from the arctic -40°F of northern Sweden to the scorching 125°F heat of west American deserts, and roads far more challenging than you'll likely attempt. We surpassed all with flying colors—solid proof that every model in this portfolio will deliver exceptional durability and unflinching dependability.

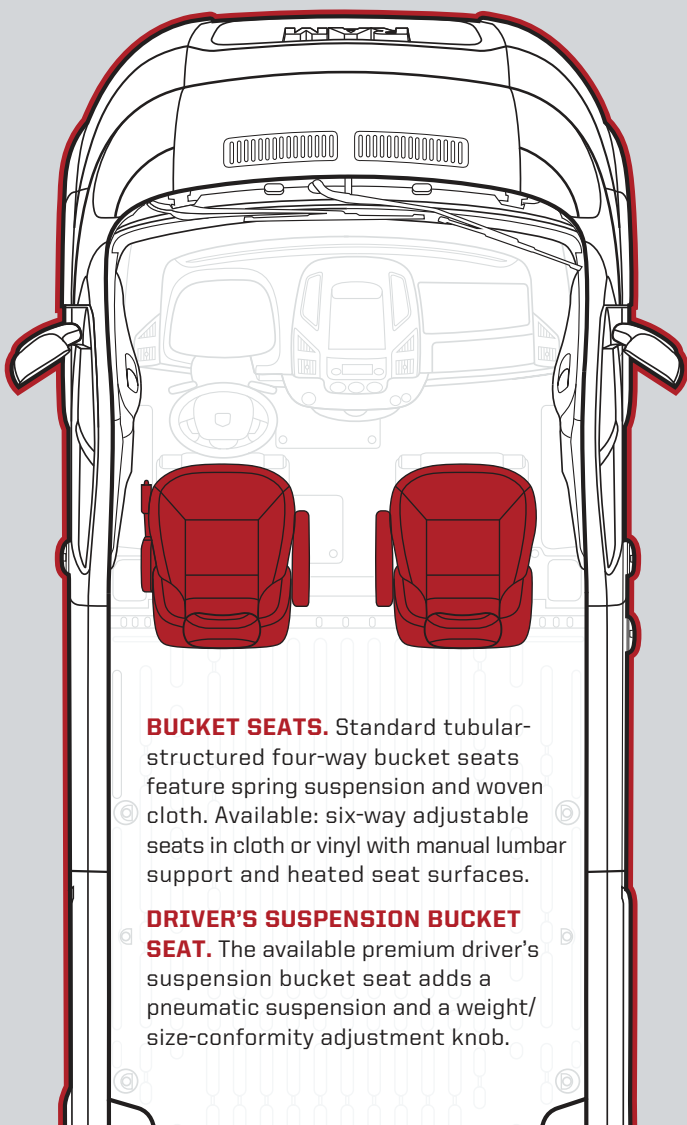




DESIGNED FOR COMFORT AND CONTROL.

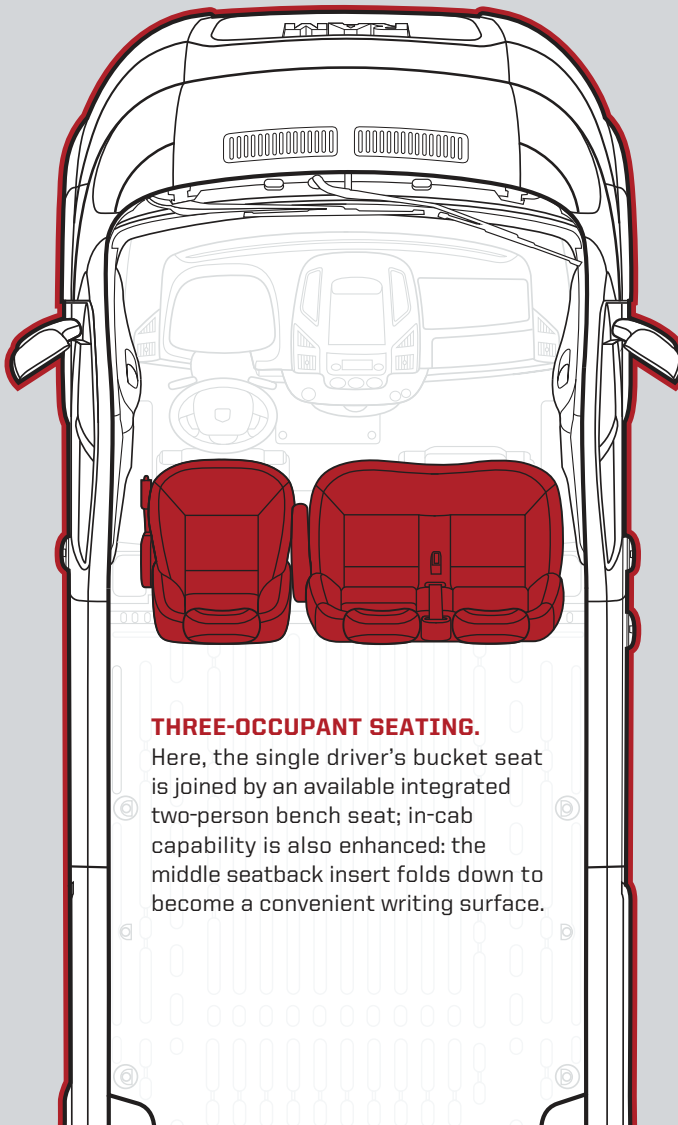
FIRST-CLASS SEATING *FOR PILOT AND CREW.*

COMMERCIAL-GRADE CAPABILITY MEETS A BUSINESS-CLASS INTERIOR. No matter which model you're choosing, count on phenomenally comfortable, high-positioned seating—with lots of options available. Like a two-passenger front bench seat, a driver's suspension seat, front swivel seats—and, for Cargo Van, even an optional aftermarket second-row seat (shown earlier, on the partition page). These commercial workhorses feature outstanding touches throughout, from the huge windshield with solar glass to soft-touch surfaces and easy-on-the-eye instrumentation. With ample storage, triple cup holders, and even an available overhead shelf that'll hold up to 44 pounds, this is the interior space of choice.



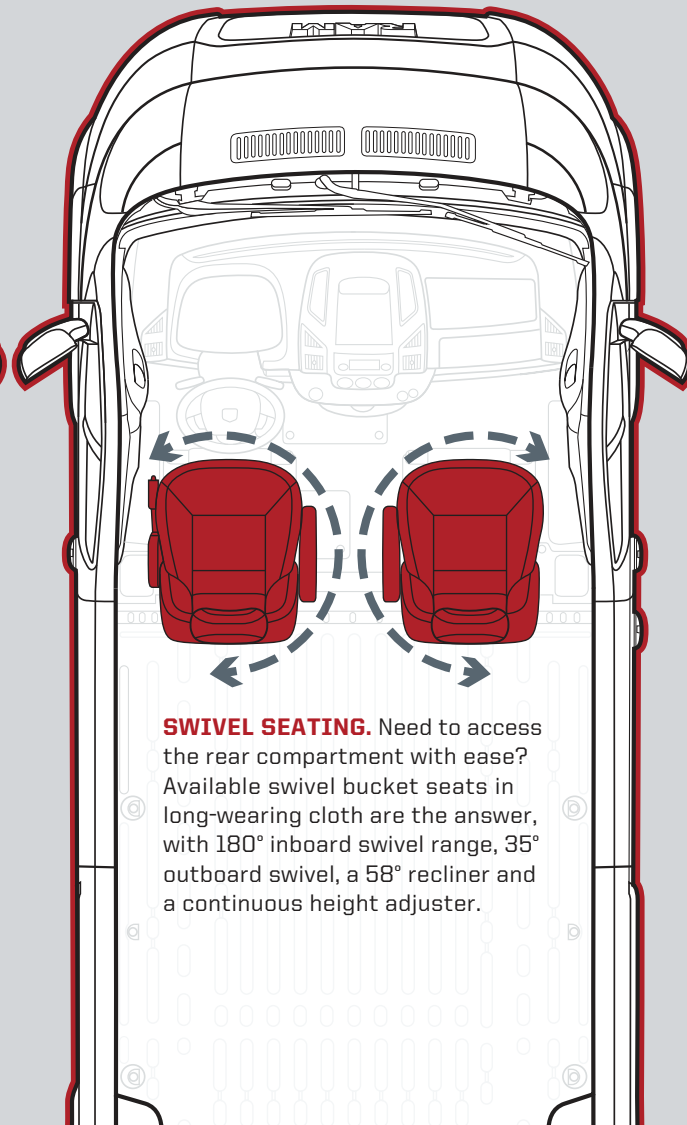
BUCKET SEATS. Standard tubular-structured four-way bucket seats feature spring suspension and woven cloth. Available: six-way adjustable seats in cloth or vinyl with manual lumbar support and heated seat surfaces.

DRIVER'S SUSPENSION BUCKET SEAT. The available premium driver's suspension bucket seat adds a pneumatic suspension and a weight/size-conformity adjustment knob.



THREE-OCCUPANT SEATING.

Here, the single driver's bucket seat is joined by an available integrated two-person bench seat; in-cab capability is also enhanced: the middle seatback insert folds down to become a convenient writing surface.



SWIVEL SEATING. Need to access the rear compartment with ease? Available swivel bucket seats in long-wearing cloth are the answer, with 180° inboard swivel range, 35° outboard swivel, a 58° recliner and a continuous height adjuster.

CONVENIENT CONTROL *AT YOUR FINGERTIPS.*

Uconnect® electronics and systems put you in charge, starting with steering wheel-mounted controls and a vibrant LED-illuminated cluster with Driver Information Display. To that, add standard AM/FM audio, a 2.5-amp fast-charging USB port and a very handy 12-volt power outlet. Available auxiliary switches enable instant adaptation for future upfits and ancillary electronics.

Uconnect®

The standard **Uconnect 3 with 5-inch color display radio system** delivers true fidelity with easy-to-access info through Bluetooth® technology and the color touchscreen. The **Uconnect 3 NAV with 5-inch color display** delivers precise, Web-based GPS Navigation; the available SiriusXM® Radio¹¹ includes a one-year trial subscription. Uconnect at your service is made even better by the comprehensive available Ram Telematics.TM You want superb comfort, convenience and capability—and here, you have it.



Uconnect 3 AT A GLANCE

- ▶ 5-inch Color Touchscreen
- ▶ AM/FM Stereo Audio System
- ▶ Four-speaker Sound System
- ▶ Integrated Voice Command
- ▶ MP3 Capability with Auxiliary Input
- ▶ Steering Wheel-mounted Audio Controls



Uconnect 3 NAV

All features of the Uconnect 3 system, plus:

- ▶ GPS Navigation
- ▶ Points-of-interest Accessibility
- ▶ Turn-by-turn Navigation

(SiriusXM®)

RAM PROMASTER® WINDOWED VAN



Shown with aftermarket upfit.

FROM NOW ON, *TAKE COMFORT PERSONALLY.*

THE RAM PROMASTER® WINDOWED VAN. JUST RIGHT WHEN PEOPLE COME FIRST. Today, businesses, organizations, municipalities and even large families rely on this versatile Windowed Van for roominess, comfort, safety and security. Designed around the needs of people, it comes only in 2500 and 3500 weight classes on the 159-inch wheelbase in your choice of two lengths, and features the High Roof as standard. So many variations give you welcome upfit possibilities and enormous cargo room backed with solid Pentastar® V6 power.

If you require a Special Needs interior upfit, the flexibility of Windowed Van is your go-to solution. And if additional power is needed, our available Auxiliary Power Connector handles the ancillary devices of ambulances, mobile medical clinics and Driveability applications.



ONE WHEELBASE, EXPANSIVE OPTIONS. Utilize the extended body on Windowed Van to create a significantly larger interior. The 14.4-inch extension adds nearly 43 cubic feet of volume—the perfect solution when you need extra room for luggage or storage.

KEEP TRACK. *KEEP YOUR FLEET LEAN.*

AVAILABLE RAM TELEMATICS™ A COMPREHENSIVE SET OF DIAGNOSTICS FOR YOUR RAM PROMASTER®. Scalable to fleets of all sizes, factory-installed and backed by a 3-Year/36,000-Mile Basic Limited Warranty,¹² available Ram Telematics monitors key performance metrics in real time—the power you need to transform your business.

Tracking nearly 100 separate mechanical functions—everything from accelerator pedal position to engine info such as coolant level and oil life monitoring—these detailed notifications help keep your Ram vehicle in top-notch condition, let your drivers make better decisions and dramatically increase uptime.



STAY ON TRACK BY KEEPING TRACK. Zero complexity plus total visibility equals 100% effectivity. This is vehicle status and history that add insights about driver behavior. Just a few of the many advantages:



VEHICLE DIAGNOSTICS

- ▶ Oil Life Monitoring
- ▶ Tire Pressure Monitoring
- ▶ Diagnostic Trouble Codes



VEHICLE PERFORMANCE

- ▶ Fuel Consumption
- ▶ Idling
- ▶ Odometer Readings



VEHICLE TRACKING

- ▶ GPS Location
- ▶ Geo-fencing



DRIVER BEHAVIOR

- ▶ Speeding vs. Posted Speed Limit
- ▶ Hard Braking/Acceleration
- ▶ ABS/Stability Control Events



DRIVER SAFETY & VEHICLE SECURITY

- ▶ Seat Belt Usage
- ▶ Air Bag¹³ Deployment
- ▶ Unauthorized Vehicle Use



RAM TELEMATICS
— POWERED BY VERIZON CONNECT —

AVAILABLE RAM TELEMATICS™ AN ON-THE-GO OPERATING SYSTEM THAT DRIVES YOUR BUSINESS. The successful business is efficient, effective and up-to-date, and stays on top of any and all technologies that will help it run better. For fleets both large and small, the state-of-the-art available Ram Telematics is the way to get the best from your Ram ProMaster®.

Powered by Verizon Connect, available Ram Telematics gives you instant and real-time on-screen monitoring, provides complete visibility of fleet operations and helps reduce the total cost of ownership.

Activation is easy, with online registration and your choice from one-, three- and five-year plans available.

YOUR BUSINESS ROLLS WITH BOTTOM-LINE FIGURES. So do we. Advantages by the numbers:

- +15%** IN PRODUCTIVITY
- +20%** IN VEHICLE UTILIZATION
- 25%** IN FUEL EXPENSES
- 30%** IN IDLE TIME
- 10%** IN MILEAGE DRIVEN
- 15%** IN OVERTIME

Source: "Total Cost of Fleet Operation—Benefits of Installing Telematics" Frost & Sullivan, 2018

Optimize your assets to their fullest and get the most from your Ram vehicle. Get more at ramtrucks.com/telematics

RAM TELEMATICS: *THE KEY TO PROFITS.*

RAM PROMASTER®

THE IDEAL TOOLBOX

2020 RAM PROMASTER® BUYER'S GUIDE

	Cargo Van	Windowed Van	Chassis Cab	Cutaway
ENGINE / TRANSMISSION				
3.6L Pentastar® V6 / 6-speed automatic	•	•	•	•
MECHANICAL FEATURES				
ADDITIONAL KEY FOBS – Two	0	0	0	0
ALTERNATOR – 180-amp	•	•		
– 220-amp (included with RV-Ready Prep Package)	O/P	O/P	•	•
AUXILIARY FUEL TAP	•	•	•	•
BATTERY – 95-amp	•	•	•	•
– Auxiliary Power Connector	•	•	•	•
CRUISE CONTROL	0	0	0	0
ELECTRONIC STABILITY CONTROL (ESC) ²	•	•	•	•
ELECTRONIC VEHICLE TRACKING SYSTEM (by Mopar®)	0	0	0	0
ENGINE BLOCK HEATER	0	0	0	0
FUEL TANK – 24-gallon	•	•	•	•
FULL-SIZE SPARE TIRE	•	•	•	•
POWER STEERING	•	•	•	•
SPEED LIMITER – 65-mph maximum speed (restrictions apply)	0	0	0	0
– 70-mph maximum speed (restrictions apply)	0	0	0	0
– 77-mph maximum speed (restrictions apply)	0	0	0	0
SUSPENSIONS – Heavy-duty (2500 / 3500)	•	0		
– Light-duty (118-inch wheelbase 1500 models only)	•			
– Medium-duty (136-inch wheelbase 1500 models only)	•			
– Premium heavy-duty (3500 models only; Cargo Van requires the 159-inch wheelbase)	0	0	•	•
– Touring		•		
TEMPORARY SPARE TIRE MOUNT			0	0
UPFITTER ELECTRONIC MODULE – Vehicle System Interface Module (VSIM)	0	0	0	0
DAYTIME RUNNING LIGHTS	0	0	0	0

	Cargo Van	Windowed Van	Chassis Cab	Cutaway
EXTERIOR FEATURES				
DOORS, REAR – 260-degree-opening	•	•		
– Rear hinged doors with no glass	•			
– Rear hinged doors with fixed glass	0	•		
DOORS, SIDE – Left-side with fixed-glass window and grate (136-inch wheelbase models with Standard Roof only)	0			
– Left-side with no glass (not available on 118-inch wheelbase models)	0			
– Left-side with fixed window (not available on 118-inch wheelbase models)	0			
– Right-side with fixed glass (Standard Roof models only on Cargo Van; includes window grate)	0			
– Right-side with no glass	•			
– Right-side with fixed window (restrictions apply)	0			
– Passenger-sliding door with fixed window (restrictions apply)	0	•		
FRONT FOG LAMPS (included with Premium Appearance Group)	O/P	O/P	O/P	O/P
FRONT LICENSE PLATE BRACKET	0	0	0	0
GRILLE – Chrome, with prominent Ram badging (included with Premium Appearance Group)	P	P	P	P
– Silver, with prominent Ram badging	•	•	•	•
HEADLAMPS	•	•	•	•
HITCH RECEIVER, CLASS IV – Includes four- and seven-pin wiring harness (included with RV-Ready Prep Package; not available on 159-inch wheelbase extended models)	O/P	O/P		
MIRRORS – Manual-adjustable / manual-folding	•	•	•	•
– Power-adjustable / power-folding, heated	0	0		
– Wide power-adjustable, heated	0	0	0	0
REAR WALL WINDOW			•	
ROOF CLEARANCE LAMPS – Deletes the front clearance lamps			0	0
– Front	•	•	•	•
– Rear	•	•		

• = Standard 0 = Optional P = Available within Package

2020 RAM PROMASTER® BUYER'S GUIDE

	Cargo Van	Windowed Van	Chassis Cab	Cutaway
EXTERIOR FEATURES (continued)				
SPLASH GUARDS – Vehicle set (by Mopar®)	0	0		
STEP – Rear bumper extension (not available with Class IV hitch receiver; see your dealer for availability; by Mopar)	0	0		
– Sliding-door step, left-side (requires left-side door; by Mopar)	0			
– Sliding-door step, right-side (see your dealer for availability; by Mopar)	0	0		
TAILLAMP EXTENSION WIRING			.	.
WHEELS – 16-inch aluminum (included with RV-Ready Prep Package)	O/P	O/P	0	0
– 16-inch Silver-painted steel with center cap	.	.	.	.
– 16-inch Silver-painted steel with full wheel cover	0	0	0	0
– 16-inch Black-painted steel (not available with RV-Ready Prep Package)	0	0	0	0
– Center Cap Delete	0	0	0	0
WINDOW – Left-side second-row fixed (optional on High Roof Cargo Van models only)	0	.		
WINDOW DEFROSTER – Rear (requires rear doors with glass on Cargo Van models)	0	.		
INTERIOR FEATURES				
12-VOLT AUXILIARY POWER OUTLET – Front	.	.	.	.
– Rear	0	0		
AIR CONDITIONING – Delete air conditioning; heater only	0	0	0	0
– Manually controlled, with heat	.	.	.	.
– Rear Heater / Air Conditioning Prep Package (not available with Air Conditioning Delete; included with RV-Ready Prep Package)	O/P	O/P	0	0
ASSIST HANDLE – Rear doors (by Mopar)	0	0		
AUXILIARY UPFITTER SWITCHES – Two (included with RV-Ready Prep Package)	O/P	O/P	0	0
CARGO COMPARTMENT FLOOR MAT (by Mopar)	0			
CARGO PARTITION – None	.	.		
– With sliding window	0			
– Without window	0			

	Cargo Van	Windowed Van	Chassis Cab	Cutaway
INTERIOR FEATURES (continued)				
CARGO TIE-DOWNS – Floor	.			
– Side wall	.			
CARGO-AREA LIGHTING – Incandescent	.	.		
– LED (not available with LED rear lamp; by Mopar)	0	0		
– LED rear lamp	0	0		
FRONT WALK-THRU MAT – Carpet (not available with passenger double seat; by Mopar)	0	0		
– Slush (not available with passenger double seat; by Mopar)	0	0		
INSTRUMENT PANEL WITH BRIGHT BEZELS	0	0	0	0
LOCKING GLOVE BOX – Included with Interior Convenience Group	P	P	P	P
POWER DOOR LOCKS – Speed-sensitive	.	.	.	.
REAR-DOOR CARGO NET – Included with Interior Convenience Group	P			
SEATING SURFACES – Cloth	.	.	.	.
– Vinyl (not available with swivel seats)	0	0	0	0
SEATS – Four-way manually adjustable driver and front-passenger bucket	.	.	.	.
– Driver's six-way adjustable with lumbar adjust (not available with driver's suspension bucket seat or passenger swivel seat)	0	0	0	0
– Driver's and passenger six-way adjustable with lumbar adjust (not available with passenger double seat, driver's swivel seat or driver's suspension bucket seat)	0	0	0	0
– Driver's suspension bucket (not available with driver's swivel seat, heated driver's seat or six-way adjustable seat)	0	0	0	0
– Driver's swivel (requires cloth seating surfaces; not available with six-way adjustable seats or cargo partition; included with RV-Ready Prep Package)	O/P	O/P	0	0
– Heated driver's (requires six-way adjustable driver's seat; not available with driver's swivel seat)	0	0	0	0
– Heated passenger (requires six-way adjustable driver / passenger seats)	0	0	0	0
– Passenger double (requires four-way or six-way adjustable driver's seats)	0		0	

• = Standard 0 = Optional P = Available within Package

2020 RAM PROMASTER® BUYER'S GUIDE

	Cargo Van	Windowed Van	Chassis Cab	Cutaway
INTERIOR FEATURES (continued)				
SEATS (continued)				
– Passenger Seat Delete (includes deactivate passenger air bag ¹³ and Passenger Seat Belt Mount Delete)	0	0	0	0
– Passenger swivel - Requires cloth seating surfaces and driver's swivel seat; not available with cargo partition or heated seat (included with RV-Ready Prep Package)	O/P	O/P	0	0
SHELF ABOVE ROOF TRIM – Included with Interior Convenience Group	P	P	P	P
SPRAY-ON FLOOR LINER (by Mopar®) – Not available with wood floor	0	0		
STEERING COLUMN – Telescoping	•	•	•	•
STEERING WHEEL – Leather-wrapped	0	0	0	0
TIRE PRESSURE MONITORING LIGHT	•	•	•	•
UPFIT INTERFACE CONNECTOR (included with Rear-Speaker Wiring Prep)	•	•	•	•
WALL PANELS – Upper-side (include lower-side)	0			
– Lower-side	0	0		
WINDOWS – Power with one-touch-down feature	•	•	•	•
– Window guards, rear (not available on 118- or 136-inch Standard Roof Cargo Vans or 136-inch wheelbase 2500 Windowed Van; by Mopar)	0	0		
WOOD FLOOR – Rear (not available with Spray-On Floor Liner)	0	0		
UCONNECT® MULTIMEDIA				
REAR-SPEAKER WIRING PREP – Includes upfit interface connectors	•	•	•	•
SIRIUSXM® RADIO ¹¹ – Includes one-year trial	0	0	0	0
UCONNECT 3 WITH 5-INCH DISPLAY – Includes Media Hub with USB, Integrated Voice Command with Bluetooth® and auxiliary input, and steering wheel-mounted audio controls	•	•	•	•
UCONNECT 3 NAV WITH 5-INCH DISPLAY – Includes Navigation	0	0	0	0
RAM TELEMATICS™ – Includes one-year service	0	0	0	0
– Three-year subscription	0	0	0	0
– Five-year subscription	0	0	0	0

	Cargo Van	Windowed Van	Chassis Cab	Cutaway
SAFETY & SECURITY				
AIR BAGS ¹³ – Driver and front-passenger	•	•	•	•
– Supplemental side-curtain front	•	•	•	•
– Supplemental front-seat side	•	•	•	•
DOT-CERTIFIED ROADSIDE SAFETY KIT (by Mopar)	0	0	0	0
PARKSENSE® REAR PARK ASSIST ⁷	0	0		
PARKVIEW® REAR BACK-UP CAMERA ⁶	•	•		
PARKVIEW REAR BACK-UP CAMERA ⁶ KIT – Requires installation by upfitter			•	•
REMOTE KEYLESS ENTRY	•	•	•	•
REMOTE START ⁹ (by Mopar)	0	0	0	0
SECURITY ALARM ¹⁴	0	0	0	0
PACKAGES				
DELIVERY PACKAGE 1 – Includes active speed-limiting device and key-in-ignition (restrictions apply)	0	0	0	0
INTERIOR CARGO RACK PACKAGE – Requires cargo partition or cargo partition with sliding window (by Mopar)	0			
INTERIOR CONVENIENCE GROUP – Includes locking glove box, shelf above roof trim, underseat storage tray and rear-door cargo net on Cargo Van models (included with RV-Ready Prep Package)	O/P	O/P	0	0
PREMIUM APPEARANCE GROUP – Includes chrome grille and fog lamps (included with RV-Ready Prep Package)	O/P	O/P	0	0
RV-READY PREP PACKAGE – Includes Mopar Trailer Tow Group on 159-inch wheelbase 3500 extended models, Premium Appearance Group, Interior Convenience Group, 220-amp alternator, driver's swivel seat, passenger swivel seat, Class IV hitch receiver, Rear Heater / Air Conditioning Prep Package, auxiliary switches and 16-inch aluminum wheels (not available on 118-inch wheelbase)	0	0		

• = Standard 0 = Optional P = Available within Package

For more information, visit ramtrucks.com/promaster

EXTERIOR COLORS



Bright White



Bright Silver
Metallic



Granite Crystal
Metallic



Broom Yellow



Flame Red



Deep Cherry Red
Crystal Pearl



Sandstone Pearl



Patriot Blue
Pearl Coat

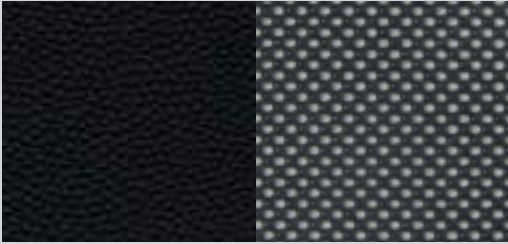


Black

INTERIOR FABRICS



Black Cloth
[standard]



Black Vinyl
[available]

WHEELS



16-inch Painted Steel
Wheel with Center Cap
[standard]



16-inch Black-Painted Steel
Wheel with Center Cap
[available]



16-inch Painted Steel Wheel
with Wheel Cover
[available]



16-inch Aluminum Wheel
[available]

RAM PROMASTER® CARGO VAN AND WINDOWED VAN – SPECIFICATIONS

CAPABILITY	CARGO VAN										WINDOWED VAN	
	1500			2500			3500				2500	3500
	118" WB	136" WB		136" WB		159" WB	136" WB		159" WB	159" WB, EXTENDED	159" WB	159" WB, EXTENDED
	STANDARD ROOF	STANDARD ROOF	HIGH ROOF	STANDARD ROOF	HIGH ROOF	HIGH ROOF	STANDARD ROOF	HIGH ROOF	HIGH ROOF	HIGH ROOF	HIGH ROOF	HIGH ROOF
GVWR ¹⁰ (lb)	8,550	8,550	8,550	8,900	8,900	8,900	9,350	9,350	9,350	9,350	8,900	9,350
GCWR ¹⁰ (lb)	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,000
BASE CURB WEIGHT (lb)	4,554	4,662	4,787	4,644	4,768	4,895	4,669	4,796	4,923	5,020	4,957	5,061
MAXIMUM PAYLOAD ⁹ (lb)	4,000	3,890	3,760	4,260	4,130	4,010	4,680	4,550	4,430	4,330	3,940	4,290
FRONT GAWR ¹⁰ (lb)	4,629	4,629	4,629	4,629	4,629	4,629	4,629	4,629	4,629	4,629	4,629	4,629
REAR GAWR ¹⁰ (lb)	5,004	5,291	5,291	5,291	5,291	5,291	5,291	5,291	5,291	5,291	5,291	5,291
CURB-TO-CURB TURNING (ft)	36.3	40.7	40.7	40.7	40.7	46.8	40.7	40.7	46.8	46.8	46.8	46.8
MAXIMUM TOWING ³ (lb) SAE J2807 Compliant	6,910	6,800	6,700	6,800	6,700	6,480	6,700	6,600	6,480	6,410	6,480	6,410

DIMENSIONS

BODY HEIGHT (in)	91.7	92.8	105.9	92.8	105.9	105.9	92.8	105.9	105.9	105.9	105.9	105.9
OVERALL BODY LENGTH (in)	195.4	213.2	213.2	213.2	213.2	236.2	213.2	213.2	236.2	250.6	236.2	250.6
VEHICLE WIDTH WITHOUT MIRRORS (in)	81.3	81.3	81.3	81.3	81.3	81.3	81.3	81.3	81.3	81.3	81.3	81.3
VEHICLE WIDTH WITH MIRRORS EXTENDED (in)	112.2	112.2	112.2	112.2	112.2	112.2	112.2	112.2	112.2	112.2	112.2	112.2
CARGO BODY OVERALL LENGTH (in)	103.1	120.6	120.6	120.6	120.6	143.5	120.6	120.6	143.5	157.9	143.5	157.9
CARGO WIDTH AT FLOOR (in)	75.6	75.6	75.6	75.6	75.6	75.6	75.6	75.6	75.6	75.6	75.6	75.6
CARGO WIDTH AT WHEEL WELL (in)	56.0	56.0	56.0	56.0	56.0	56.0	56.0	56.0	56.0	56.0	56.0	56.0
SIDE-DOOR OPENING WIDTH (in)	42.3	49.2	49.2	49.2	49.2	49.2	49.2	49.2	49.2	49.2	49.2	49.2
SIDE-DOOR OPENING HEIGHT (in)	58.5	58.5	69.1	58.5	69.1	69.1	58.5	69.1	69.1	69.1	69.1	69.1
REAR DOORS OPENING WIDTH (in)	63.4	63.4	63.4	63.4	63.4	63.4	63.4	63.4	63.4	63.4	63.4	63.4
REAR DOORS OPENING HEIGHT (in)	59.8	59.8	70.5	59.8	70.5	70.5	59.8	70.5	70.5	70.5	70.5	70.5
MAXIMUM CARGO HEIGHT (in)	66.9	66.9	77.1	66.9	77.1	77.1	66.9	77.1	77.1	77.1	77.1	77.1
MAXIMUM CARGO VOLUME ³ (cu ft)	259.2	303.7	352.9	303.7	352.9	420.2	303.7	352.9	420.2	462.9	420.2	462.9

WB = wheelbase.

RAM PROMASTER® CHASSIS CAB AND CUTAWAY – SPECIFICATIONS

CAPABILITY	CHASSIS CAB			CUTAWAY		
	3500			3500		
	136" WB	159" WB	159" WB, EXTENDED	136" WB	159" WB	159" WB, EXTENDED
	82.4" CA	104.7" CA	104.7" CA	82.4" CA	104.7" CA	104.7" CA
GVWR ¹⁰ (lb)	9,350	9,350	9,350	9,350	9,350	9,350
GCWR ¹⁰ (lb)	11,500	11,500	11,500	11,500	11,500	11,500
BASE CURB WEIGHT (lb)	4,177	4,217	4,246	4,116	4,147	4,195
MAXIMUM PAYLOAD ⁹ (lb)	5,170	5,130	5,100	5,230	5,200	5,160
FRONT GAWR ¹⁰ (lb)	4,629	4,629	4,629	4,629	4,629	4,629
REAR GAWR ¹⁰ (lb)	5,291	5,291	5,291	5,291	5,291	5,291
CURB-TO-CURB TURNING (ft)	40.7	46.8	46.8	40.7	46.8	46.8
MAXIMUM TOWING ⁹ (lb)	5,100	5,100	5,100	5,100	5,100	5,100
DIMENSIONS						
BODY HEIGHT (in)	87.7	87.3	87.3	87.7	87.3	87.3
OVERALL BODY LENGTH (in)	213.2	236.2	250.6	213.2	236.2	250.6
VEHICLE WIDTH WITHOUT MIRRORS (in)	81.3	81.3	81.3	81.3	81.3	81.3
VEHICLE WIDTH WITH MIRRORS EXTENDED (in)	112.2	112.2	112.2	112.2	112.2	112.2
CAB TO REAR AXLE ¹⁵ (in)	82.4	104.7	104.7	82.4	104.7	104.7
OVERHANG REAR AXLE TO END OF FRAME ¹⁶ (in)	39.6	39.6	53.9	39.6	39.6	53.9

WB = wheelbase. CA = cab-to-axle.

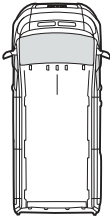
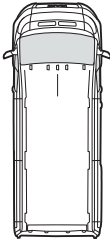
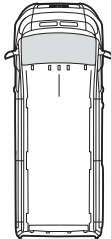
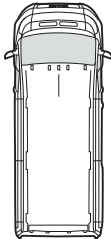
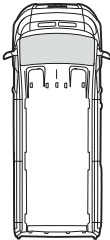
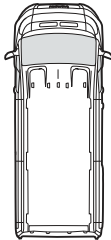
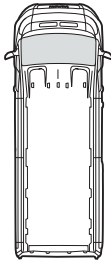
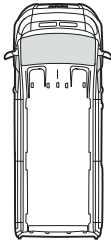
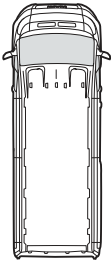
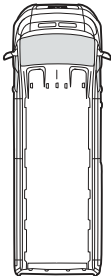
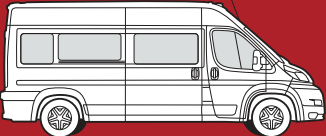
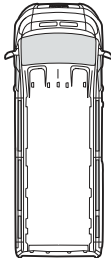
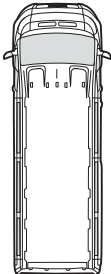
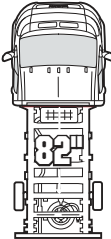
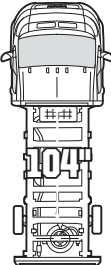
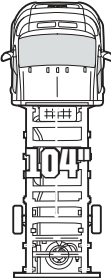
CHASSIS CAB



CUTAWAY



RAM PROMASTER® – CONFIGURATIONS

	1500		2500		3500		
	118" WB	136" WB	136" WB	159" WB	136" WB	159" WB	159" WB, EXTENDED
 CARGO VAN STANDARD ROOF							
 CARGO VAN AVAILABLE HIGH ROOF							
 WINDOWED VAN HIGH ROOF ONLY							
 CHASSIS CAB/CUTAWAY STANDARD ROOF ONLY	= LOAD FLOOR LENGTH = CAB-TO-AXLE LENGTH WB = WHEELBASE						



Shown with aftermarket upfit.



THE DEALER NETWORK FOR YOUR BUSINESS.

Your **BusinessLink** dealer is committed to providing you, the small business owner, with the vehicle support you need for your business, from servicing all makes and models of your existing vehicles to selling you the right vehicles needed to perform the work that you do. Your **BusinessLink** dealer provides priority service because we know downtime is costing you money. **BusinessLink** sales professionals are trained to properly “job-rate” the right vehicle for your work application and provide commercial finance options. New vehicle sales to qualified small business owners also include a free alternate transportation contract, in the event your vehicle is in for service.

Membership is free. Membership helps us to identify you as a small business owner so we can provide you with both the service you deserve and update you with offers that can help reduce the cost of doing business. Ask your **BusinessLink** dealer to register today.

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- ▶ Full Range of FCA Commercial Vehicles
- ▶ Free Membership
- ▶ Priority Service
- ▶ Extended Service Hours
- ▶ Dedicated Staff of Commercial Vehicle Experts
- ▶ Free Alternate Transportation
- ▶ Generous Incentives
- ▶ Expertise in Commercial Financing Options
- ▶ 24/7 Towing Service Available

ON THE JOB

INCENTIVES FOR SMALL BUSINESSES.

Running a business presents plenty of challenges. Like cutting costs, not corners. Like saving time and money while avoiding hassles. The **ON THE JOB**¹⁷ commercial incentive program provides assistance in customizing and servicing your business vehicles.

ON THE JOB¹⁷ allowances make your business more profitable!

- ▶ **NO-EXTRA-CHARGE** 2-Year Gas/4-Year Diesel Lube-Oil-Filter Allowance
- ▶ **\$300 - \$1,000** Allowance on Select Mopar® Service Contracts
- ▶ **UP TO \$1,000** Commercial Graphics Program Allowances¹⁸
- ▶ **UP TO \$1,000** Commercial Equipment/Upfit Allowances¹⁹

CHRYSLER CAPITAL

A commercial line of credit from Chrysler Capital is ideal for qualified business customers looking for a flexible, easy way to manage growing vehicle needs. Chrysler Capital streamlines the process—and with prequalification, you’re ready to buy a vehicle when you need it. Ask your **BusinessLink** dealer for details.

For more information, log on to fcausfleet.com or call us toll-free at **877-2THELINK (877-284-3546)**.

RAM OUTFITTER

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JOIN IN



Join fellow Ram enthusiasts and tell your story by posting comments, participating in discussions, and sharing your photos and videos. Join our community on Facebook, Twitter, YouTube and Instagram.

Explore Ram Life at ramtrucks.com/ram-life.html

1 Class is based on Large Commercial Van segment (Class 2). 2 Always drive carefully, consistent with conditions. Always wear your seat belt and obey traffic laws. 3 When properly equipped. See dealer for details. 4 Visit Mopar.com for complete details and a copy of the Powertrain Limited Warranty. 5 Always drive carefully, consistent with conditions. 6 Always check entire surroundings visually before proceeding. 7 Always look before proceeding. An electronic drive aid is not a substitute for conscientious driving. Always be aware of your surroundings. 8 Check User Guide for hitch type, load capacity and heavy-duty equipment required. Do not exceed rated tow capacity of the vehicle as equipped. Trailer may require items not supplied by Mopar. 9 Check state and local laws regarding the use of remote start systems. 10 Assumes properly equipped vehicle and 150-lb allowance for driver. Additional options, equipment, passengers and cargo weight must be subtracted. See dealer for details. 11 SiriusXM Radio, SiriusXM Traffic Plus and SiriusXM Travel Link each require a subscription, sold separately or as a package, by SiriusXM Radio Inc. **If you decide to continue service after your 1-year trial included with the new vehicle purchase, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates.** Trial service is not transferable. Fees and taxes apply. Please see the Customer Agreement at www.siriusxm.com for complete terms and how to cancel, which includes calling SiriusXM at 1-866-635-2349. All fees and programming are subject to change. Not all vehicles or devices are capable of receiving all services offered by SiriusXM. Data displays and individual product availability vary by vehicle hardware. Current information and features may not be available in all locations or on all receivers. Weather Forecast, Current Conditions may not be available in all locations. 12 Visit Mopar.com for complete details and a copy of the Basic Limited Warranty. 13 Always sit properly in designated seating positions with seat belts securely fastened at all times. 14 Vehicle must be locked and system activated for alarm to sound. 15 Measured from center cab back to center of rear axle. 16 Measured from center of axle to rear frame. 17 ON THE JOB is a retail incentive program; see your dealer for official rules. Inquire about eligibility by calling 877-ONTHEJOB or by logging on to www.fcausfleet.com. The purchaser or lessee must be a qualified commercial customer for more than 30 days prior to the date of the vehicle purchase. An official ON THE JOB Customer Acknowledgment Form must be signed by the customer (provided by the dealer). 18 Allowance varies by graphic program. See dealer for details. Take retail delivery by 12/01/2020. 19 Allowance varies by upfit and model. See dealer for details. Take retail delivery by 12/01/2020.

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