

2005

ESCALADE/ESCALADE ESV



CUSTOMER CONVENIENCE/PERSONALIZATION GUIDE

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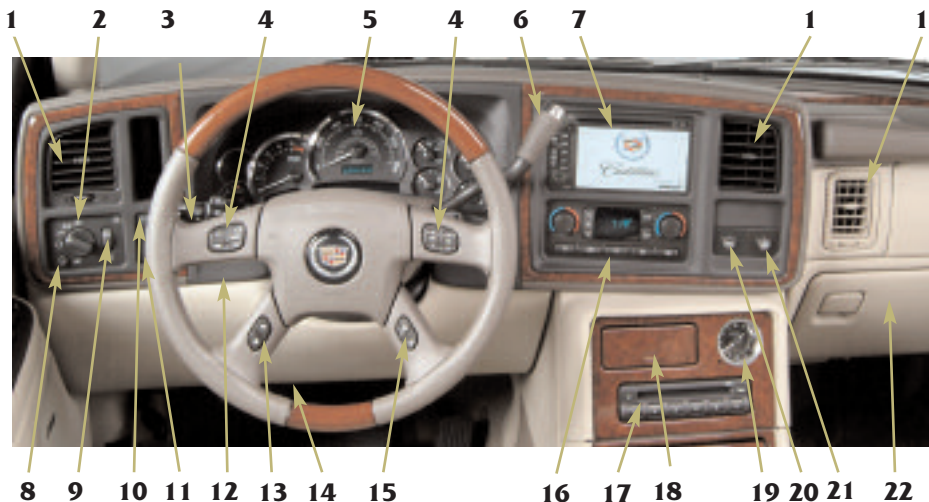
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Refer to Owner Manual for further information.

**Driver
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INSTRUMENT PANEL CLUSTER

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3. Turn Signal Indicators
4. Tire Pressure Monitor Light
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6. Traction Control Off Light
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17. Driver Information Center (DIC) Display/Odometer
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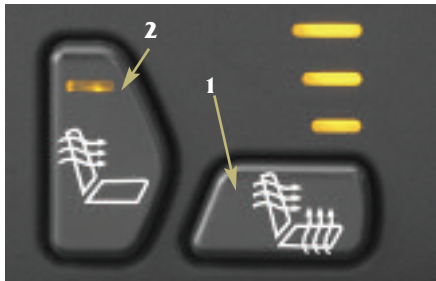
Important: The instrument panel cluster is designed to let you know about many important aspects of your vehicle's operation. The message center can provide critical information

to prevent damage to your vehicle. It is important to read your Owner Manual and become familiar with the information that is being relayed to you by the lights, gauges and

indicators, particularly the message center, and what action can be taken to ensure your safety and to prevent damage.

Seats and Mirrors

HEATED FRONT SEATS



This feature allows you to heat the front seatbacks and seat cushions simultaneously or just the seatbacks. Three heat settings are available. The controls are located on the driver and front passenger door panels.

Select a heat setting for both the seatback and seat cushion

- Press and release the horizontal button ("1" above) until the indicator light shows the desired setting.

Select a heat setting for the seatback only

- Press and release the vertical button ("2" left) until the indicator light shows the desired setting.



CLIMATE CONTROL SEATS — PLATINUM EDITION

With the climate control seats you can choose to heat or cool your seat. The seats will only operate either in the heat or cool mode; for example, you cannot cool the seat cushion while heating the seatback. To operate the climate controlled seats, do the following:

- Press the red heat button or the blue cool button ("1" above).

- **Seatback Only:** This can only be used for the heat feature. Press this button ("2" left) to heat the seatback and cycle through the heat settings of high, medium, low and off. Red indicator lights will glow for each heat setting chosen: three lights for high, two for medium and one for low. A light in the button will also glow to indicate the seatback heat is on.
- **Entire Seat:** Press this button ("3" left) to heat or cool the entire seat and cycle through the settings of high, medium, low and off. Red (for heat) or blue (for cool) indicator lights will glow for each setting chosen: three lights for high, two for medium and one for low.

Note: You may hear a fan running when the climate control seats are turned on. This is normal for the operation of this feature.

Refer to Owner Manual for further information.

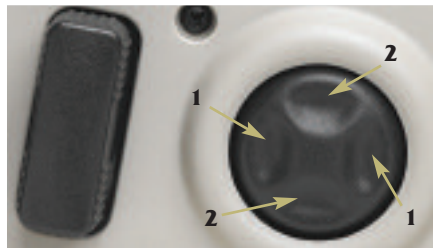
POWER LUMBAR FRONT SEATS

Adjust lumbar support

- Press the front or rear of the control located on the side of the seat cushion near the door ("1" below). Release at the preferred setting.

Adjust side bolster support

- Press the top or bottom of the lumbar control ("2" below). Release at the preferred setting.



SECOND ROW SEAT FEATURES

Outboard Heated Seat Cushions

Use the button located on the back of the center console to select one of two heat settings for the second row seat cushion.

- Press the button once for High; twice for Low. Press it again to turn off the heat feature.

Recline the second row bucket seatback(s)

- Pull up the lever located at the rear outboard side of the seat cushion.
- Release the lever to lock the seatback where you want it.

Return bucket seatback(s) to upright position

- Pull the seat lever and allow the seatback to move forward.

Fold either side of the second row bench seat

Both sides of the second row seat can be folded down for access to the third row seat, or to create additional cargo space.

To fold, follow these steps:

- Pull up on the strap at the rear of the seat cushion ("1" right) and pull the cushion forward into an upright position.



- Pull the seatback forward so that it folds down into a flat position. The head restraint will automatically fold flat. On ESV only, lift the lever at the base of the seat to release the passenger-side seatback.

Return seat to occupant position

- Lift and move the seatback into the upright position.
- Return the cushion to the seating position until it latches.
- Pull up on the seat cushion and forward on the seatback to ensure that they are secure. On Escalade, pull head restraints upright. Ensure that driver-side seat belts are not under the seat cushions.

Use the second row easy entry/exit feature (ESV models)

The passenger's side of the second row 60/40 bench seat has an easy entry/exit feature that makes it easy to get in and out of the third row seat. To operate:

- Lift the black release lever located on the bottom-back side of the seat.
- Tilt the seatback toward the front of

the vehicle (the seat will release).

- Pull (or push if exiting the third row with no assistance) the seat forward until it stops.

Fold second row bucket seats

- Pull up on the strap loop located at the rear of the seat cushion and pull the seat cushion up and fold it forward.
- Pull the seatback release lever upward and pull the seatback forward and fold it down until it is flat. (Note: On ESV models, you must first remove the headrest and store it on top of the seat cushion.)
- Pull the headrest out from the seatback and slide the pins into the holes provided on top of the seat cushion.

Create a load floor on ESV models

- Release the load floor panels from the seatbacks by pushing forward on the latches ("1" above).



- Fold the panels back to cover the rear seat footwell area.

PASSENGER AUTOMATIC LOCKING RESTRAINT (ALR)

The safety belt is designed to lock during an accident, but it will also lock if it is pulled out all the way during initial buckling, and you may be unaware that this has happened.

If the safety belt does lock, unbuckle it and allow it to retract fully; then pull it out and re-buckle the belt.

AUTOMATIC DIMMING REARVIEW MIRROR WITH ONSTAR®, COMPASS AND TEMPERATURE DISPLAY

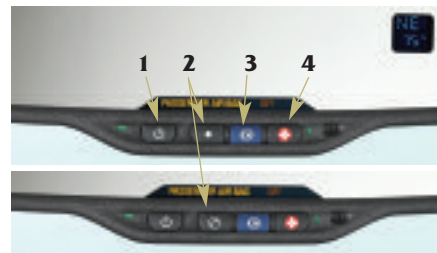
When on, the automatic interior dimming rearview mirror automatically dims to the proper level to minimize glare from lights behind you when it's dark outside.

Turn the self-dimming function on or off

- Press and hold this button ("1" right) for approximately eight seconds.

Use the OnStar® Communications system

The OnStar system provides in-vehicle safety, security, and communications services, available 24 hours a day, 7 days a week. These services are easily accessed through the three OnStar buttons in your vehicle.



- Press the white dot button or Phone button (depending on equipment) ("2" above) to access OnStar Personal Calling, a hands-free, voice-activated communications service.*
- Press the blue OnStar button ("3" above) to connect to an OnStar Advisor for services such as GM Goodwrench Remote Diagnostics or routing and location assistance.**

Refer to Owner Manual for further information.

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- Press the red Emergency button ("4" previous page) to connect to an OnStar Advisor who can contact a nearby emergency services provider to dispatch ambulance, police, fire, or other emergency services to your location.

For more information about OnStar features, refer to the OnStar Owner's Manual and Audio Tour CD, located in your glove box.

*Available in most markets

**Routing and location assistance may require service upgrade



Turn the outside temperature displays and compass readings on or off

- Press button "1" above.

Display temperature

- Press this button ("1" left) and hold for four seconds to toggle between °C and °F. Once the desired °C or °F is displayed, release the button. Wait four seconds and the temperature will be displayed.

ADJUSTABLE PEDALS

The buttons used to adjust the pedals are located on the driver's side door panel.



- Press the button closest to you to move the pedals closer to your body.
- Press the button farthest from you to move the pedals away from your body.

The vehicle must be in Park (P) for this feature to operate.

POWER FOLDING MIRRORS

Fold mirrors

- Move this selector switch ("1" right) located above the mirror control to the center position.
- Press the right side of the four-way control pad ("2" right) to fold the mirrors in.

- Press the left side of the four-way control pad ("3" right) to fold the mirrors out.

If the mirrors have been folded manually, they must be moved through the power folding cycle three times to reset them in their tracks.



Automatic Climate Controls

TRI-ZONE AUTOMATIC CLIMATE CONTROL SYSTEM

Escalade's Tri-Zone Automatic Climate Control System features dual zone operation in the front and single zone operation for rear seat passengers.

Front Dual-Zone Climate Control System

Adjust settings for automatic operation

- Push the AUTO button ("1" below) and adjust the temperature knobs ("2" and

“3” below) to the desired temperature to set the automatic air delivery mode, fan speed, A/C and recirculation functions for the front passengers. (Note: Because this is an automatic system, the A/C mode is the default setting.)



Set same temperature for driver and front passenger

- Press and hold the AUTO button (“1” above) for four seconds.

Select air distribution manually

- Press and release the MODE button (“4” above) until the desired source of air is indicated on the display.

Manually raise or lower fan speed

- Press the upper or lower portion of the FAN control button (“5” above).

Additional Climate Control System Functions

 : Recirculates interior air while in Vent, Bi-Level positions. Use this setting

Refer to Owner Manual for further information.

to get maximum cooling from the air conditioning system. To prevent window fogging, Recirculation will not operate in the Defog, Defrost or Floor mode.

 : Clears windshield and front side windows of fog/frost.

 : Clears rear glass of fog/frost and activates heated outside rearview mirrors.

 : Turns the air conditioning system on and off.

Note: When the climate control system is in the OFF position (○), outside air will continue to enter the vehicle and will be directed according to the mode position selected. This is normal climate control operation.

REAR AUTOMATIC CLIMATE CONTROL SYSTEM

The rear automatic climate control system works the same way as the dual front climate control system. Select the AUTO mode and adjust the temperature. The air delivery, fan speed and air recirculation will automatically be adjusted for the rear passengers.



Front Overhead Control

The front and the rear passengers can control the environment for the rear seat passengers. The system has an overhead control near the driver (shown below left) and a control on the back of the center console.



Rear Climate Controls

To use the rear seat controls, the driver overhead control must be in the AUX position.

SUNROOF (if equipped)

The sunroof controls are located in the overhead console.

Close the sunroof

- Hold the front portion of the button (“1” below) down until the sunroof motor stops. The sunroof will tilt up slightly to seal. This is normal.



Entertainment/Convenience Features

HEATED AND COOLED FRONT CUPHOLDERS (Platinum Edition only)

The heated and cooled cupholders work best when maintaining the temperature of a beverage that is already hot or cold. For optimum performance and safety, the provided beverage holders are recommended. To use the cupholders, do the following:

- Press the top (red dot) of the switch ("1" below) to heat the cupholder or press the bottom (blue dot) of the switch to cool the cupholder. Press the same switch again to turn off the cupholder.



Caution: When using the "heat" selection, the beverage container may become hot to the touch.

Note: Use the climate control seats and heated and cooled cupholders only while the vehicle is running or the battery will discharge and the vehicle may not restart.

AM/FM STEREO WITH CD AND CASSETTE PLAYER

Set the time

- Press and hold the HR button ("1" right) until the correct hour appears on the display.
- Press and hold the MN button ("2" right) until the correct minute appears on the display.

Program radio station presets

- Turn the radio on.
- Press BAND to select the band (AM, FM1/FM2/XM1/XM2).
- Use the SEEK or TUNE knob to tune in the desired station.



Note: The time may be set with the ignition on or off.

- Press AUTO EQ to select the digital signal processing you desire (this is stored with the station).
- Press and hold one of the six numbered buttons until a beep sounds; release the button.
- Repeat these steps for each station preset, using a different numbered button for each station.

Access one of the two available XM Satellite Radio bands

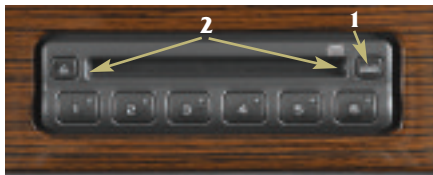
- Press the BAND button until XM1 or XM2 appears on the display. Note: Requires subscription to XM Radio. (See your Owner Manual for additional XM Satellite Radio information.)

NAVIGATION RADIO SYSTEM (if equipped)

See your DVD/Navigation Instructional Audio CD for detailed operating instructions.

SIX-DISC CD CHANGER

Loading/Unloading



Quick Load:

- Press LOAD ("1" above) for two seconds. The lowest available number will flash.
- Wait for amber lights ("2" above) to flash on sides of slot before inserting CD. The next available number will

flash and accept another CD until all are occupied.

- To exit Quick Load, press either a number with a CD in it or LOAD.

Quick Unload:

- Press EJECT (△) for two seconds; all CDs will eject from highest number to lowest.

Load 1 CD

- Press LOAD; all available numbers will flash amber.
- Select the number desired.
- Wait for amber lights to flash on sides of slot before inserting CD.
- Repeat to load more CDs.

Unload 1 CD

- Press EJECT.
- Press number for CD desired.

Play a CD

- Option 1: Press the number for the CD desired in the six-disc CD changer (wait eight seconds).
- Option 2: Press 5/SIDE button on radio face to scroll through CDs.



Select CD Track

- Option 1: PREV/NEXT on radio.
- Option 2: SEEK arrows on radio.
- Option 3: SEEK arrows on steering wheel.

REAR SEAT ENTERTAINMENT (RSE) SYSTEM (if equipped)

The DVD player is located in the second row overhead console and the system comes with two wireless headphones. The DVD player can be controlled by the buttons on the DVD player and by the buttons on the remote control. Reference your Owner Manual for detailed instructions. The DVD player power may be turned on when the ignition is in RUN, ACCESSORY, or when Retained Accessory Power (RAP) is active.

The **Platinum Edition** has a dual screen Rear Seat Entertainment (RSE) system. The RSE system includes a DVD player; two video display screens — second and third row; four wireless headphones; and a remote control. The third row screen only displays the same entertainment selection as the second row.

Refer to Owner Manual for further information.

HomeLink® TRANSMITTER

Program HomeLink

Your vehicle's engine should be turned off while programming the transmitter. Follow these steps to program up to three channels:

1. Press and hold down the two outside buttons, releasing only when the indicator light begins to flash, after 20 seconds. Do not hold down the buttons for longer than 30 seconds and do not repeat this step to program a second and/or third transmitter to the remaining two HomeLink buttons.
2. Position the end of your hand-held transmitter about 1 to 3 inches (3 to 8 cm) away from the HomeLink buttons while keeping the indicator light in view.
3. Simultaneously press and hold both the desired button on HomeLink and the hand-held transmitter button. Do not release



the buttons until Step 4 has been completed.

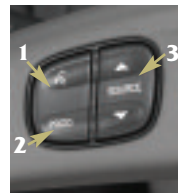
4. The indicator light will flash slowly at first and then rapidly after HomeLink successfully receives the frequency signal from the hand-held transmitter. Release both buttons.
5. Press and hold the newly trained HomeLink button and observe the indicator light. If the indicator light stays on constantly, programming is complete and your device should activate when the HomeLink button is pressed and released.

To program the remaining two HomeLink buttons, begin with Step 2 under "Program HomeLink." Do not repeat Step 1, as this will erase all of the programmed channels.

Note: If your transmitter has a "rolling code" feature, the above process may not work. Please refer to your Garage Door Owner Manual or contact HomeLink at 1-800-355-3515 (www.homelink.com).

STEERING WHEEL CONTROLS (ONSTAR®/RADIO)

- To activate Personal Calling, press button "1" below. Pressing this button also acts as a "barge in" for voice mail.



- **PROG:** Sequence through stored presets for AM, FM and XM radio ("2" left).



- **▲SOURCE ▼:** To select AM, FM1, FM2, XM1, XM2 Satellite Radio, cassette, CD, in-

dash 6-Disc CD Changer, RSE ("3" above).

- **▲SEEK ▼:** Seek radio stations, CD tracks ("4" above).
- **▲VOL ▼:** Radio volume ("5" above).

CRUISE CONTROL

Cruise control allows you to maintain a constant speed of 25 mph or more without keeping your foot on the accelerator pedal.



Setting Cruise Control:

1. Move the cruise control switch to on (|).
2. Attain the speed you want to cruise at.
3. Press in the Set button (Ⓢ) at the end of the multifunction lever on the left side of the steering column.
4. Take your foot off the accelerator pedal.
5. The cruise symbol on the instrument cluster will illuminate.

There are two ways to increase speed while cruising:

- Use the accelerator pedal to get to a higher speed. Press (Ⓢ) at the end of the multifunction lever to set the cruising speed. Release the accelerator pedal.
- Press the resume/accelerate switch (+) to get to a higher speed, and then release the switch.

To reduce speed while cruising:

- Press and hold (Ⓢ) at the end of the multifunction lever until you reach the desired lower speed, and then release it.

AUTOMATIC HEADLAMP CONTROLS

Turn off Daytime Running Lamps (DRL) and automatic headlamps

- Turn the exterior lamps knob (located to the left of the steering wheel) to OFF (O) ("1" right).

Activate the automatic headlamp system

- Turn the exterior lamps knob to AUTO. The automatic headlamp system will turn on the front and rear lamps ("2" right).

Manually illuminate the parking lamps, taillamps, instrument panel/radio lights, license plate lamps

- Turn the exterior lamps knob to the parking lamp position (Ⓟ) ("3" below).

Manually activate the headlamps, all exterior tail/marker lamps and the instrument panel/radio lights

- Turn the exterior lamps knob to this position (Ⓢ) ("4" below).



Turn the fog lamps on or off

- Press the fog lamp button ("5" above) located on the left side of the instrument panel. An indicator lamp will illuminate when the fog lamps are on.

Refer to Owner Manual for further information.

Drive and Security Systems

StabiliTrak® SYSTEM

StabiliTrak helps you maintain direction control during most driving conditions. In some driving situations, such as becoming stuck on slippery terrain and vehicle “rocking” is required to free it, it may be necessary to limit StabiliTrak control. The StabiliTrak limit button decreases the amount of Traction Control engagement and disables the lateral and yaw sensors.

Limit StabiliTrak®

- Press the StabiliTrak button (shown above) located on the instrument panel.



chime and a visual display, located on the passenger's side rear upper trim panel, convey distance to an object. In some circumstances such as trailering, the system can be disabled.

Disable URPA

- Press the URPA on/off button (“1” above) located near the climate control system and radio. In some circumstances, such as trailering, the system can be disabled.



TIRE PRESSURE MONITOR

This feature alerts you when a large change in pressure occurs in one of your vehicle's tires. If this occurs, a CHECK TIRE PRESSURE message will appear in the instrument panel cluster. This message will remain on until you reset the system.

Note: This system identifies a low tire pressure situation.

Reset the tire pressure monitor

- To reset the tire pressure message, you must fill the tires with the correct amount of air.

Note: The Tire Pressure Monitor can alert you about low tire pressure, but it doesn't replace normal tire maintenance.

- Pressing the cluster stem button on your instrument panel cluster or the Reset button on your steering wheel will temporarily eliminate the message. However, at the next vehicle start-up, the message will reappear. The tire pressure must be corrected to permanently eliminate the message.

Note: You may notice during cooler conditions the tire pressure monitor telltale and message will appear when the vehicle is first started and then turns off as you start to drive the vehicle. This could be an early indicator that your tire pressures are getting low and need to be inflated to the proper pressure.

ULTRASONIC REAR PARKING ASSIST (URPA)

This feature helps you determine how close an object is to your rear bumper. Both a variable audible

CONTENT THEFT-DETERRENT SYSTEM

Arm the System

- Lock the doors using the power door lock switch or the Keyless Entry System transmitter. The alarm is activated when the symbol (🔒) goes off (approximately 30 seconds).

Note: Your vehicle's factory default setting is Horn and Lamps. See the Vehicle Personalization section of this booklet for more information.

Vehicle Personalization

MEMORY POSITIONS FOR DRIVER'S SEAT, OUTSIDE REARVIEW MIRRORS, AND POWER ADJUSTABLE PEDALS



- Adjust driver seat, including lumbar adjustment and side bolster.

- Adjust gas and brake pedals.

- Adjust the outside rearview mirrors.
- To store the above settings, press and hold Memory 1 or 2 (above) until two chimes sound (about four seconds). To set up for another driver, repeat the process with the other memory button.

These settings are restored by pressing the Memory 1 or 2 button on the driver's door.

Set Easy Exit Driver Seat Position

1. Briefly press memory button 1 or 2.
2. Adjust the seat to the desired exit position.
3. Press and hold the exit button (🚪) on the driver's door until two chimes sound. (Note: Seat Exit must be "On" in the Driver Information Center.)

DRIVER INFORMATION CENTER PERSONALIZATION

You can personalize your vehicle with the following features:

- Automatic Locking
- Automatic Unlocking
- Delayed Locking
- Remote Lock Feedback
- Remote/Unlock Feedback
- Headlamp Delay at Exit
- Perimeter Lighting
- Easy Exit Driver Seat
- Curb View Assist
- Alarm Warning Type
- Display Language
- Display Units

Refer to Owner Manual for further information.

Memory Settings for Your Vehicle (Driver Information Center)

To scroll through the features that can be customized using the Driver Information Center:

1. Press the Personalization button () located on the steering wheel.
2. Press the Select button () to choose your desired setting. The first setting is the default setting from the factory.
3. Press  to move to the next feature.

Lock Doors

(Automatically locks the doors.)

- Lock Doors: In Gear
- Lock Doors: With Speed

Unlock Doors

(Automatically unlocks the doors.)

- Unlock Doors: In Park
- Unlock Driver: In Park
- Unlock Doors: Key Out
- Unlock Doors: Manually

Door Lock Delay

(Delays locking the doors and tailgate until five seconds after the last door is closed.)

- Door Lock Delay: Off
- Door Lock Delay: On

Lock Feedback

(The feedback received when locking the vehicle with the Remote Keyless Entry transmitter.)

- Lock Feedback: Both
- Lock Feedback: Lamps
- Lock Feedback: Horn
- Lock Feedback: Off

Unlock Feedback

(The feedback received when unlocking the vehicle with the Remote Keyless Entry transmitter.)

- Unlock Feedback: Lamps
- Unlock Feedback: Horn
- Unlock Feedback: Both
- Unlock Feedback: Off

Headlamp Delay

(The amount of time the headlamps will stay on after the vehicle is turned off.)

- Headlamp Delay: 10 Sec
- Headlamp Delay: 20 Sec

- Headlamp Delay: 40 Sec
- Headlamp Delay: 1 Min
- Headlamp Delay: 2 Min
- Headlamp Delay: 3 Min
- Headlamp Delay: Off

Perimeter Lights

(The headlamps and back-up lamps will come on for 40 seconds, if it is dark enough, when unlocking the vehicle with the Remote Keyless Entry transmitter.)

- Perimeter Lights: On
- Perimeter Lights: Off

Easy Exit Seat

(The driver's seat moves to the exit position when the key is removed from the ignition.)

- Easy Exit Seat: Off
- Easy Exit Seat: On

Curb View

(The outside rearview mirror(s) tilt down when the vehicle is shifted into Reverse.)

- Curb View: Off
- Curb View: Passenger
- Curb View: Driver
- Curb View: Both

Alarm Warning

(The feedback received when the alarm is active.)

- Alarm Warning: Both
- Alarm Warning: Off
- Alarm Warning: Horn
- Alarm Warning: Lamps

Language

(The Driver Information Center display language.)

- Language: English
- Language: Francais (French)
- Language: Espanol (Spanish)

Display Units

(The units in which all information will be displayed.)

- Display Units: English
- Display Units: Metric

ODOMETER/TRIP SETTINGS

Press the Trip Information button (↗) to scroll through the ODOMETER, TRIP A, TRIP B, TIRE PRES-SURES, TIMER and ENGINE HOURS choices.



Your vehicle's trip odometers A and B operate only when they are turned on. To turn on or off Trip A and B odometers, press the Select button (↵).

Odometer: Press ↗ until ODOMETER appears on the display. This mode shows the total distance the vehicle has been driven in either miles or kilometers. Pressing the reset stem located on the instrument cluster with the vehicle off will also display the odometer.

Trip A: Press ↗ until TRIP A appears on the display. This mode shows the current distance traveled since the

last reset for TRIP A in either miles or kilometers.

Trip B: Press ↗ until TRIP B appears on the display. This mode shows the current distance traveled since the last reset for TRIP B in either miles or kilometers.

Reset Trip Information

To reset TRIP A or TRIP B information, press and hold the Select button (↵) for one second while in one of the trip modes. This will reset the information for TRIP A or TRIP B.

You can also reset TRIP A or TRIP B while they are displayed by pressing the reset stem on the cluster. If you press and hold the reset stem or ↵ four seconds, the display will show the distance traveled since the last ignition cycle for TRIP A or TRIP B.

Refer to Owner Manual for further information.

Tire Pressures

Press  until TIRE PRESSURES appears on the display. This mode shows the tire pressure in pounds per square inch (psi) or kilopascals (kPa). Press  to scroll through the following information:

- LF TIRE shows the tire pressure of the left front tire.
- RF TIRE shows the tire pressure for the right front tire.
- LR TIRE shows the tire pressure for the left rear tire.
- RR TIRE shows the tire pressure for the right rear tire.

Timer

The DIC can be used as a timer. Press  while TIMER is displayed to start the timer. The display will show the amount of time that has passed since the timer was last reset, not including time the ignition is off. Time will continue to be counted as long as the ignition is on, even if another display is being shown on the DIC. The timer will record up to

99 hours, 59 minutes and 59 seconds (99:59:59) after which the display will roll back to zero.

Access Fuel Information

Press the Fuel Information button () to view the following:

- RANGE: The remaining distance you can drive without refueling. (Fuel range cannot be reset.)
- FUEL USED: The amount of fuel consumed in gallons.
- AVG ECON: How many miles per gallon your vehicle is getting based on current and past driving conditions. To reset AVG ECON and FUEL USED, press and hold  for two seconds while in the Fuel Information menu.
- ENGINE OIL LIFE: Displays the remaining percentage of oil life available in the engine.

Owner Privileges™

To make your ownership experience as satisfying and rewarding as possible, we are proud to provide you with Cadillac's exceptional Owner Privileges, designed to accommodate you anytime and anywhere.

ROADSIDE SERVICE **1-800-882-1112**

Roadside Service provides every Cadillac owner with the advantage of contacting a Cadillac advisor and, when appropriate, a Cadillac-trained dealer technician who can provide on-site services:

- Towing Service
- Battery Jump-Starting
- Lockout Assistance
- Fuel Delivery
- Flat Tire Change
(covers change only)

TRIP INTERRUPTION: If your trip is interrupted due to a component failure covered under warranty, incidental expenses may be reimbursed, including hotel, meals and rental car.

COURTESY TRANSPORTATION may also be provided for warranted repairs, including shuttle service for same-day repairs and loaner transportation for overnight repair. Roadside Service is also available to Cadillac customers beyond the warranty period for a charge.

CUSTOMER ASSISTANCE **1-800-458-8006**

In Canada, call 1-888-446-2000

Should you need to ask a question, make a comment, or request additional information, the Cadillac Customer Assistance Center is staffed around the clock with professionals to serve you.

When you call Cadillac Roadside Service or Customer Assistance, when possible, please provide the phone advisor with:

- Your telephone number
- Your location
- Your Cadillac's location
- A description of the problem
- Vehicle Identification Number

- Year and model of your Cadillac
- Delivery date
- Current mileage

CADILLAC ONLINE

For more information about your Cadillac, including access to the Cadillac Owner Center at My GMLink, visit www.cadillac.com.

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner Manual for complete instructions. All information contained herein is based on information available at the time of printing and is subject to change without notice.

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Driver
Information

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Mirrors

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Climate
Controls

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Convenience
Features

Drive and
Security
Systems

Vehicle
Personalization

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