



Service Bulletin

Bulletin No.: 25-NA-006

Date: January, 2025

TECHNICAL

Subject: Super Cruise Unavailable Message with DTC U1615 Set or Stored

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025	2025	-	-	All	All
Chevrolet	Traverse (All New)	2024	2025			LK0	
GMC	Acadia	2024	2025			All	

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with Super Cruise (RPO UKL)
Condition	Some customers may comment on a Super Cruise Unavailable or an Adaptive Cruise Unavailable message on the DIC. This could happen immediately upon startup or within 30 minutes of the drive cycle. This issue may recover after an ignition cycle, or it may not. A technician may find DTC U1615 setting in the K124 Image Processing Module (IPCM).
Cause	The cause of the condition may be software anomaly.
Correction	If you encounter a vehicle with the above concern complete the steps below.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, reprogram the Image Processing Module. Refer to *K124 Image Processing Module: Programming and Setup (with UKL)* in Si.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810825	K124 Image Processing Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	Released January 14, 2025

