



STAR ONLINE PUBLICATION



Case Number: S2523000001

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Symptom/Vehicle Issue: C00C4-97 And Or C00C5-97 - Rear Radar Module Component Or System Operation Obstructed Or Blocked.

Discussion: In addition to performing standard diagnostics, it may be necessary to disassemble and clean behind the rear radar(s) shields and attachment brackets. Road debris including mud, dirt, snow and slush could pack around the rear bumper area causing the diagnostic trouble codes (DTCs) C00C4-97 and or C00C5-97 to set. Refer to Service Library 08 - Electrical / 8B - Driver Assistance / Assistance System Components / RADARS / Removal and Installation.



Left Rear Radar Module Shield Removed Showing Dirt Packing Condition.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.