



Technical Service Bulletin

43 DTCs B200FF0 to B200FF5 stored in the J775 suspension control unit
43 24 01 2067531/6 December 4, 2024. Supersedes Technical Service Bulletin Group 43 number 24-00 dated November 20, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
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A4, A4 allroad, and Q7	2017 – 2025	All	Not Applicable
S4, A5 Sportback, S5 Sportback, Q5, and SQ5	2018 – 2025		
A5, A5 Cabriolet, S5, and S5 Cabriolet	2018 – 2024		
RS 5	2018 – 2019 2021 – 2024		
A6, A7, A8, and Q8	2019 – 2025		
RS 5 Sportback	2019 2021 – 2025		
e-tron	2019 2021 – 2023		
A6 allroad, S6, S7, S8, Q5 e quattro, SQ7, SQ8, and RS Q8	2020 – 2025		
e-tron Sportback	2020 – 2023		
A8 e quattro	2020 – 2021		
RS 6 Avant, and RS 7, Q5 Sportback, and SQ5 Sportback	2021 – 2025		
A7 e quattro	2021 - 2022		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024 – 2025		

Condition

REVISION HISTORY



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Revision	Date	Purpose
6	-	Revised <i>Condition</i> (Updated Information)
5	11/20/2024	Revised <i>Condition</i> (Updated Workshop Findings)
4	07/11/2024	Revised header (Updated Model Year) Revised <i>Service</i> (Updated procedure) Revised <i>Warranty</i> (Updated Labor Operations)

Customer states:

- The message: "Air suspension: system fault" or a message about shock absorber system/suspension is shown in the instrument cluster.

Workshop findings:

One or more of the following DTCs are logged as static in the suspension control unit J775 (diagnostic address 0074):

- **B200FF0:** Internal malfunction.
- **B200FF1:** Internal malfunction.
- **B200FF2:** Internal malfunction.
- **B200FF3:** Internal malfunction.
- **B200FF4:** Internal malfunction.
- **B200FF5:** Internal malfunction.

Technical Background 1

Not applicable.

Production Solution

Not applicable.

Service

Please check if the following TSBs are applicable first:

TSB 2073034: *43 Air suspension system fault - DTC C118D01 Compressor for level control electrical error*

TSB 2073601: *57 Safe CP in Cluster w/ DTC U110100; C115E54, U111800*

TSB 2074439: *57 Safe CP in Cluster w/ DTC U110100; C115E54, U111800*

Please then perform the following steps if one or more DTCs are stored in the J775 (diagnostic address 0074):

1. Unplug the diagnostic connector from the vehicle.
2. Switch off the ignition.



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3. Lock the vehicle (doors, hood and rear lid closed).
4. Wait until the vehicle has entered bus sleep mode.
5. Unlock the vehicle.
6. Plug the diagnostic connector into the vehicle.
7. Switch on the ignition.
8. Attempt to erase the DTCs.

If the DTCs in question are still logged as static, please perform a virtual replacement of the J775 (diagnostic address 0074), without actually replacing the control unit.

If the DTCs in question are still logged as static, follow instructions in the GFF.

Warranty

Claim Type	• Use applicable claim types. If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0040		
Labor Operations:	Check vehicle (initiate bus sleep mode)	0689 0199	20 TU
	GFF	0150 0000	Time stated on the diagnostic protocol
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2067531/6		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2067531**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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