

Technical Service Bulletin (TSB)

Trailer Lights Inoperable

REFERENCE:	TSB: 08-250-24 GROUP: 08 - Electrical	Date:	December 7, 2024	REVISION:	–
VEHICLES AFFECTED:	2023 (WL) Jeep Grand Cherokee / Grand Cherokee L This bulletin applies to vehicles equipped with a 7 and 4 Pin Wiring Harness (Sales Code XF2).			MARKET APPLICABILITY: ☒ NA☒ MEA ☒ SA☒ IAP ☒ EE☒ CH	
CUSTOMER SYMPTOM:	Customers may experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle may exhibit/set the following Diagnostic Trouble Code (DTC): - C2214-00 - ITBM Not Calibrated. Customers may also comment on the following: - Trailer lights are not working correctly when a trailer is plugged in after an aftermarket installation.				
CAUSE:	PROXI configuration				

DISCUSSION:

Vehicles may exhibit trailer lights not operating properly after an aftermarket installation and relevant DTCs upon connecting to a trailer due to an incorrect PROXI configuration. Performing the PROXI configuration alignment routine should resolve these concerns.

POLICY:

Information only.

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