



Technical Service Bulletin

91 ConBox: U142100 and U164200 stored as passive / sporadic in the gateway

91 24 78 2075537/2 November 12, 2024. Supersedes Technical Service Bulletin Group 91 number 24-63 dated October 8, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2021 – 2024	All	Not Applicable
A8 e quattro	2021		
A7 e quattro	2021 – 2022		
e-tron, and e-tron Sportback	2021 – 2023		
e-tron GT, and RS e-tron GT	2022 – 2024		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Condition</i> (corrected address word)
1	10/08/2024	Initial publication



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Workshop findings:

The following DTCs and symptom code(s) may be stored in the data bus diagnostic interface -J533-, (address word 0019):

- **U142100:** Control module for emergency call module and communication unit no communication – passive / sporadic
- **U164200:** Ethernet Emergency Call Module no communication – passive / sporadic

NOTICE

This service info is only valid if these two DTCs are logged as **sporadic**.

- If the two event memory entries are logged as static, please follow the instructions in Guided Fault Finding (GFF).

Technical Background 1

These passive DTCs may be stored in data bus diagnostic interface control unit J533 due to the control module's start-up behavior and the variable time required by the ConBox -J949- to connect to the mobile network.

As long as those DTCs are sporadic, they do not affect the functioning of the vehicle.

Production Solution

Robustness measures will be incorporated into the new control unit versions from MY 2025 onwards.

Service

These two DTCs can be ignored and do not affect the functioning of the vehicle or emergency call module control unit and communication unit J949.



DTCs that can be ignored are usually marked with a yellow triangle in the vehicle diagnostic tester.



J949 - Emergency call module control unit and communication unit

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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There is no reason to attempt any repairs. Replacing emergency call module control unit and communication unit J949 or data bus diagnostic interface J533 will not lead to a solution either. Invoicing under warranty is not permitted. Unjustified work/replacement parts will be charged back.

Additional Information

All part and service references provided in this TSB (**2075537**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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