



Technical Service Bulletin

69 Airbag warning light on, DTC B120E1B

69 24 19 2072023/2 November 22, 2024. Supersedes Technical Service Bulletin Group 69 number 23-02 dated November 15, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2021 – 2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Technical Background</i> (Modify technical background) Revised <i>Production Solution</i> (Modify production solution) Revised <i>Service</i> (Modify service) Revised <i>Warranty</i> (Modify warranty table)
1	11/15/2023	Initial publication

Customer states:

- The airbag warning light is on.

Workshop findings:

The following DTC is stored in the airbag control module, -J234- (address word 0015):

- DTC B120E1B:** driver airbag release valve igniter Resistance too high

Technical Background 1

Non-optimal wiring routing causes tension on the release valve connector. This leads to increased resistance during vibrations, which results in an event memory entry being logged.



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Production Solution

Week 45/2023.

Service

1. Remove the driver airbag.
2. Check the routing of the wiring inside the driver airbag. Pay attention to the area around the release valve (Figures 1, 2).

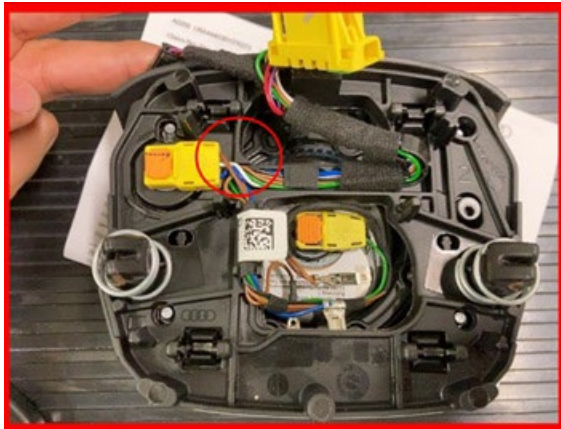


Figure 1. Check the routing of the wiring inside the driver airbag.



Figure 2. Check the routing of the wiring inside the driver airbag.

3. Replace the airbag wiring harness. Make sure that you route the wiring in such a way that it does not create tension.

When billing, please always attach a photo that clearly shows the complaint to Doc-It. To ensure a reference to the vehicle, the photo must include the VIN number and the date.



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The photo must not be edited. The photo should be in focus and be taken with sufficient illumination. A high resolution is not necessary.

If appropriate, please mark the location of the problem so that parts analysis have a clear reference to the complaint.

Please ensure that the photo documentation does not show any persons and/or faces, vehicle registration numbers (license plates) or customer data.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9766		
Damage Code:	0029		
Labor Operations:	Driver airbag unit remove+reinstall	6958 1900	See SRT with associated operations
	Driver airbag harness replace	9766 5599	10 TU
	GFF	0150 0060	Time stated on the diagnostic protocol
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2072023/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (**2072023**) are subject to change and/or removal.



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