



# Technical Service Bulletin

## 64 PSS Warning message in instrument cluster: "Exit warning: fault. Please Contact Workshop" DTC B122B11

64 24 03 2076109/1 November 27, 2024.

| Model(s)                    | Year | VIN Range | Vehicle-Specific Equipment |
|-----------------------------|------|-----------|----------------------------|
| e-tron GT, and RS e-tron GT | 2025 | All       | Not Applicable             |

### Condition

#### Customer States:

- The yellow warning message "**Exit warning: fault. Please contact workshop**" appears in the instrument cluster after getting into the vehicle and selecting a gear.

#### Workshop Findings:

The customer complaint cannot always be reproduced.

The DTC **B122B11 – Central Locking motors Short Circuit to ground** is stored in any of the following modules:

- Driver Door Electronics module, J386 (address word 0042).
- Front Passenger Door Electronics module, J387 (address word 0052).
- Driver Side Rear Door Electronics module, J388 (address word 00BB).
- Passenger Side Rear Door Electronics module, J389 (address word 00BC).

### Technical Background 1

Due to a combination of factors, incorrect short circuit detection of the central locking motors may occur.

### Production Solution

Modified target data container implemented in production **CW 48/24**.

### Service

- Explain to the customer that a solution is expected to be available by the end of the 1<sup>st</sup> quarter of 2025 (subject to change) and that no repairs are necessary at this point.
- Do not replace any components for this condition since this will not resolve the customer's concern.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).



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## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2076109**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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