

On-car analysis list from October 23rd, 2024
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Cross Sport	23-24	All	All	Exhaust/Heat shield noise	Customer states rattle from below the vehicle (Untouched vehicle)
	Jetta, Taos	24	1.5T (DKNA)	All	Head Gasket	Customer states coolant leak/coolant light on (Must be after engine number DNKA 234 458) (Leak must be from head gasket area) (Untouched vehicle)
	Atlas, Cross Sport	24	All	All	MIL-on P0442	Customer states MIL-on, P0442 stored in ECM memory (leak must be from fuel cap area) (Untouched vehicles)
Electric	Atlas, Cross Sport, Jetta, Taos, Tiguan	22-23	All	All	Key Battery	Customer states key FOB lock/unlock functions do not work via button press (not KESSY). (Must have B147918 and/or B147A18 in Address 09)
	Atlas, Cross Sport	24	All	All	Battery Module	Customer states MIL-on, U01B000 stored in ECM memory (Untouched vehicles)
	Tiguan	22-24	All	All	Seat Belt	Customer states seat belt won't retract
E-Mobility	ID.4	21-24	All	All	CMCe Faults	Customer states Electrical System Error Message, U04A1 [42304], U04A5 [42336], and/or U04A9 [42444] stored in DA:008C (No other relevant DTCs stored in DA:008C)
	ID.4	23-24	All	All	No Start (Tow In)	Customer states vehicle does not start; key not detected. No communication to J519 active. AW 19: U014000[2170894][2240526], B1248F3[1074443], U17B900[8398624] active DTC's (Untouched vehicles)