



Technical Service Bulletin

00 Service info: component protection cannot be deactivated in the cluster, DTC U110100 / FAZ 9484 error: check sum 1

00 24 95 2075586/1 October 11, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2022 - 2025	All	Audi Virtual cockpit

Condition

When programming a **new gateway** (diagnostic interface for data bus, J533, diagnostic address 0019) **or** when programming the **virtual cockpit** (J285, diagnostic address 0017), the virtual cockpit goes into component protection mode. This cannot be deactivated.

While performing component protection in the Audi virtual cockpit, the following message appears on the workshop tester: ***"FAZ 9484 error: check sum 1 error"***.

DTC ***"U110100 - Component protection active, active/static"*** is stored the Audi virtual cockpit (diagnostic address 0017).

Technical Background 1

Under analysis.

Production Solution

Not applicable.

Service

Do not attempt further repairs; please contact TAC and await further instructions.

Warranty



NOTICE



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It is not necessary to replace the Audi virtual cockpit. Replacing the Audi virtual cockpit will therefore be charged back.

Additional Information

All part and service references provided in this TSB (**2075586**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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