

Technical product information

Topic	HVAC system not cooling - DTC U1A2900 and / or U1A2A00 stored within diagnostic address 0008
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2074007/1
Level	EH
Status	Approval
Release date	

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0008 - Climate Control Module	U1A2900: Interior air conditioning Function restriction start/stop		Intermittent
0008 - Climate Control Module	U1A2900: Interior air conditioning Function restriction start/stop		static
0008 - Climate Control Module	U1A2A00: Interior air conditioning Function restriction AC operation		Intermittent
0008 - Climate Control Module	U1A2A00: Interior air conditioning Function restriction AC operation		static

New customer code

Object of complaint	Complaint type	Position
air conditioning -> heating, cooling	functionality	
air conditioning -> stationary heating, stationary cooling	functionality	

Vehicle data

New GT / C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2024	E		*	*	*
3S4*	2024	E		*	*	*
ZG2*	2024	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Customer statement

HVAC does not appear to be cooling sufficiently

Workshop findings

One or a combination of the following DTC's are stored within diagnostic address 0008

U1A2900 - Interior air conditioning - Function restriction start / stop

And / Or

U1A2A00 - Interior air conditioning - Function restriction AC operation

Technical background

Please refer to the Measure section of this TPI

Production change

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Measure

CAUTION

DO NOT under any circumstances erase DTC's U1A2900 and or U1A2A00 unless instructed via DISS

The operative must provide a full customer description of the symptom when the issue occurred for example:

- Start/stop function in operation - Engine off
- HVAC not operating during a normal drive cycle (Engine running constantly)
- Raise a Technical DISS query and await feedback before conducting any further work

NOTICE

NOTE TO PRODUCT SUPPORT: Please second level the DISS query to the electrical Senior Engineer and await feedback before responding to the retailer

Customer information

The HVAC system will not operate if the engine is not running for example:

The start / stop function is in operation (engine off at traffic lights)

For further information please refer to the Owners handbook