



# Technical Service Bulletin

## 96 "Audi Active Lane Assist/Traffic Jam Assist: malfunction!", DTC U112300 is stored in one of two control modules

96 24 03 2061932/9 September 30, 2024. Supersedes Technical Service Bulletin Group 96 number 24-00 dated July 17, 2024 for reasons listed below.

| Model(s)                                                                                                                                                         | Year        | VIN Range | Vehicle-Specific Equipment |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------|----------------------------|
| A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback | 2021 - 2024 | All       | Not Applicable             |

## Condition

| REVISION HISTORY |            |                                                                                                                                                                                                                                                                                                           |
|------------------|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Revision         | Date       | Purpose                                                                                                                                                                                                                                                                                                   |
| 9                | -          | Revised <i>Warranty</i> (updated labor ops)                                                                                                                                                                                                                                                               |
| 8                | 07/17/2024 | Revised <i>Condition</i> (updated wording, removed picture)<br>Revised <i>Technical Background</i> (updated statement)<br>Revised <i>Service</i> (removed required measured value check)<br>Revised <i>Warranty</i> (updated warranty table)<br>Revised <i>Required Parts and Tools</i> (removed section) |
| 7                | 02/20/2024 | Revised header (added new model year)<br>Revised <i>Condition</i> (updated frequency counter)                                                                                                                                                                                                             |

### Customer states:

The customer complains about the following messages on the instrument cluster:

- “Traffic Jam Assist: unavailable!”
- “Audi Active Lane Assist: fault!”

In addition, both functions are unavailable / cannot be activated.

### Workshop findings:

The complaint is active/static and can be reproduced at any time.

The following DTCs are logged:



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Front camera, R242 (address word 00A5):

- **DTC U112300:** Databus error value received (**symptom 1123220**) (active/static).

OR

- **DTC U112300:** Databus error value received (**symptom 1123220**) (passive/sporadic) (frequency counter >= 5).

Distance regulation control module, J428 (address word 0013):

- **DTC U112300:** Databus error value received (**symptom 2153**) (active/static).

OR

- **DTC U112300:** Databus error value received (**symptom 2153**) (passive/sporadic) (frequency counter >= 5).

## Technical Background 1

Under analysis.

## Production Solution

Not applicable.

## Service

Please replace the capacitive steering wheel according to the instructions in the repair manual.



### NOTICE

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TPI. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

## Warranty

|                        |                                                                                                                                                  |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Claim Type:</b>     | <ul style="list-style-type: none"><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul> |
| <b>Service Number:</b> | 4810                                                                                                                                             |
| <b>Damage Code:</b>    | 0040                                                                                                                                             |



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|                          |                                   |           |                                        |
|--------------------------|-----------------------------------|-----------|----------------------------------------|
| <b>Labor Operations:</b> | Steering wheel remove + reinstall | 4810 19xx | See SRT with associated operations     |
|                          | GFF                               | 0150 0060 | Time stated on the diagnostic protocol |
| <b>Claim Comment:</b>    | As per TSB 2061932/9              |           |                                        |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (**2061932**) are subject to change and/or removal.

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