



Service Bulletin

Bulletin No.: 23-NA-119

Date: September, 2024

TECHNICAL

Subject: Shift to Park is Displayed on the Driver Information Center (DIC) When Vehicle is in Park, No Start - DTC B000A Set

Brand:	Model:	Model Year:		Breakpoint Date:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX	2020	2023				
Chevrolet	Trailblazer	2021					
	Malibu	2020					

Involved Region or Country	North America
Condition	Some customers may comment on one ore more of the following: • "Shift to Park" message is displayed on the DIC • No Start Aside from seeing the message, technicians may find DTC B000A set.
Cause	The condition may be caused by a malfunction of the park switch inside of the shifter assembly.
Correction	Inspect the female terminals of the body harness connector that plugs into the shifter harness for any damaged or spread terminals. If the terminals are NOT spread or damaged, replace the shifter control. Note: Use the specific General Motors pin drag tools for inspection.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

Refer to *Transmission Control Replacement (Without Base)* in SI.

Parts Information

Important: Inspect the electrical connector for validation before ordering the part.

Note: Only select the parts that coincide with the repair performed. Replace the part with the P/N outlined in the Electronic Parts Catalog (EPC) in accordance with the vehicle VIN.

6736304

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

*This is a unique Labor Operation for Bulletin use only.

Version	5
Modified	Released November 22, 2023 Revised December 19, 2023 - Update Parts Information section. Revised February 27, 2024 - Update Correction section. Revised April 08, 2024 - Update Correction section. Revised September 19, 2024 - Removed All Dates, Added Important Statement and Graphic to Warranty section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION