



STAR ONLINE PUBLICATION



Case Number: S2403000006

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Symptom/Vehicle Issue: Service 4WD System Message Displayed. Diagnostic Trouble Code (DTC) C1472-13 Transfer Case Clutch Control Circuit Open, Set.

Discussion: Some customers may experience a “Service 4WD System” message. Upon further investigation, the technician may find DTC C1472-13 set in the Drivetrain Control Module (DTCM).

If you receive a vehicle with this condition, please be sure to inspect ground G2A for being loose. Ground G2A is located in the upper right side of the engine compartment. Please see ([Figure 1](#)). Remove the ground, clean the connection, and ensure it is properly torqued.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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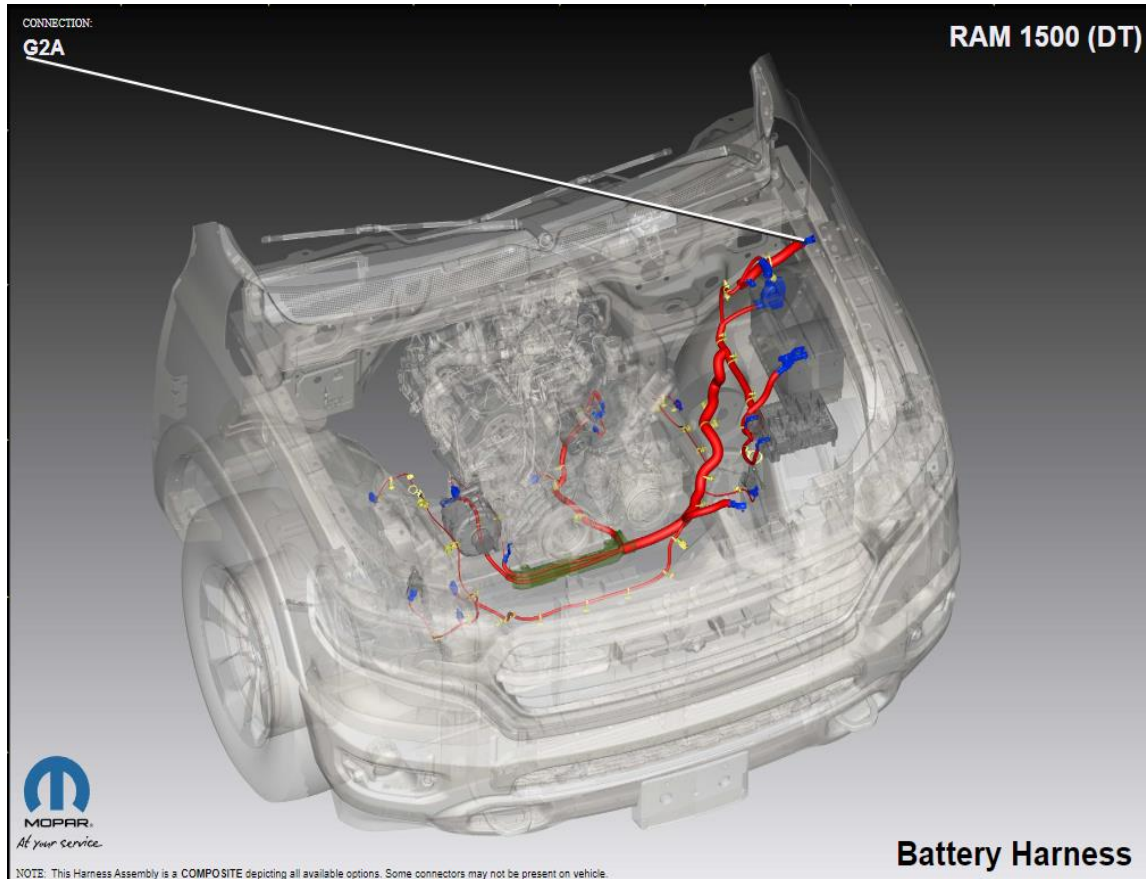


Figure 1

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