



SSM 53019 2021–2024 Bronco, 2024 Ranger - Door Window Switch Inoperative With DTC B1087:87 And/Or U2013:23

Some 2021–2024 Bronco and 2024 Ranger vehicles may exhibit a loss of driver's door switch pack control along with any of the following symptoms:

- * inability to open or close the windows
- * driver's window switch not working or not working intermittently
- * cannot fold or unfold the side mirror
- * cannot adjust the side mirror in any direction
- * diagnostic trouble code (DTC) B1087:87 stored in the driver's door module (DDM) and/or the passenger door module (PDM)
- * DTC U2013:23 stored in the DDM and/or PDM

To correct the concern, reprogram the DDM and/or PDM to the latest software level using the Ford Diagnosis and Repair System (FDRS) scan tool. If the concern persists after updating to the latest software level, refer to Workshop Manual (WSM), Section 501-11 for normal diagnostics. For claiming, use causal part 14B291 and the applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.