



SSM 52880 2024-2025 Nautilus - Keyless Entry Keypad Inoperative Or Does Not Illuminate Following Ignition Off Timeout - B1560 And/Or B1561 DTCs Stored In The BCM

Some 2024-2025 Nautilus vehicles may exhibit keyless entry keypad inoperative or does not illuminate when any keypad button is pressed following ignition off timeout period. Diagnostic trouble codes (DTCs) B1560 and/or B1561 may be stored in the body control module (BCM). This may be due low battery state of charge (SOC) affecting keypad wake up. To correct this condition, check for and complete any any module recalibration field service actions (FSAs) related to dead battery prevention. Verify the SOC is at least 70%. If the SOC is at least 70%, disconnect the battery for 1 minute then connect following Workshop Manual (WSM) Section 414-01 > General Procedures > Battery Disconnect and Connect. Recheck if the keypad response is restored. If the vehicle's keypad still does not respond, follow normal WSM diagnostics in Section 501-14.