



Bulletin No.: PIP5999
Published date: 08/28/2024

Preliminary Information

PIP5999 2024 6.6 L5P DTC P2463

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet Silverado	2500HD/3500HD	2024	All	All 6.6 L5P	All
GMC	Sierra 2500HD/3500HD	2024	All	All 6.6 L5P	All

Involved Region or Country:	North America, Israel, Palestine, Middle East
Condition:	A customer may have a concern of a Check Engine Light (CEL), the engine running poorly, or the fuel economy is not what is expected.
Cause:	A dealer technician may find a DTC P2463 set in the ECM.

Engineering has identified an issue with these vehicles.

- If the vehicle is consistently started with a double tap (pressing the start button twice on the key fob) the engine runs differently.
- If the door lock on the key fob is pressed before the double tap or if the button on the dash is used, this issue will not occur.

- A vehicle that is consistently started with a double tap of the start button on the key may experience:
 - A higher potential of setting DTC P2463 and entering reduced power.
 - Relatively lower fuel economy.
 - An engine that does not run as smoothly as it should.

- If the vehicle experiences any one of the symptoms and Service Information (SI) does not lead to a cause:
 - Confirm that the vehicle has the latest ECM calibration.
 - If the issue still exists, contact the customer to ask how the vehicle is started.
 - Inform the customer of the different ways to start the vehicle.

Engineering is aware of this issue. When a resolution has been identified a bulletin will be published with a repair solution.

Version History

Version	1
Modified	08/28/2024 - Created on.

