



# Technical Service Bulletin

## 91 ConBox high: emergency call fault / red emergency call LED with DTC B129B13 / B129C13

91 24 42 2074928/1 August 29, 2024.

| Model(s)                                                                                                | Year        | VIN Range | Vehicle-Specific Equipment |
|---------------------------------------------------------------------------------------------------------|-------------|-----------|----------------------------|
| A5, A5 Cabriolet,<br>A5 Sportback,<br>S5, S5 Cabriolet,<br>S5 Sportback,<br>RS 5, and RS 5<br>Sportback | 2023 – 2024 | All       | Not Applicable             |

### Condition

#### Customer states:

- The following message is shown on the instrument cluster:

“Emergency call function: fault. Function unavailable. Please contact workshop” (Figure 1).



*Figure 1. Message shown in the instrument cluster.*

- The customer cannot be heard by the person on the other end of the line during a phone call.

#### Workshop findings:

The following DTCs are stored:

#### Control module for Emergency Call Module and Communication Unit -J949- (address word 0075):

- DTC B129B13:** Microphone 1, open circuit.
- DTC B129C13:** Microphone 2, open circuit.

#### Data Bus On-Board Diagnostic Interface -J533- (address word 0019):

- DTC U10B500:** Microphone control module, no communication.

#### Microphone control module -J886- (address word 00A6):



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No connection can be established with this control unit using the ODIS tester.

## Technical Background 1

Hardware issue in specific production batch.

## Production Solution

No production change as end of production is in Q4/2024.

## Service

This TSB applies if you can reproduce the customer complaints described above and the above event memory entries are stored in the respective control units.

Please replace the microphone control unit, diagnostic address 00A6.

## Warranty

|                          |                                            |           |                                        |
|--------------------------|--------------------------------------------|-----------|----------------------------------------|
| <b>Service Number:</b>   | 9157                                       |           |                                        |
| <b>Damage Code:</b>      | 0040                                       |           |                                        |
| <b>Labor Operations:</b> | Remove and install microphone control unit | 9157 1951 | See SRT with associated operations     |
| <b>Diagnostic Time:</b>  | GFF                                        | 0150 0060 | Time stated on the diagnostic protocol |
| <b>Claim Comment:</b>    | As per TSB 2074928/1                       |           |                                        |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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## Required Parts and Tools

| Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. |                                                                    |               |
|-----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---------------|
| Part Number                                                                                         | Part Description                                                   | Quantity      |
| See ETKA                                                                                            | Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual | See ETKA/ELSA |
| 420.907.394.B                                                                                       | Microphone Control Module                                          | 01            |

## Additional Information

All part and service references provided in this TSB (**2074928**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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