

TECHNICAL SERVICE BULLETIN

Classification:	Reference:	Date:
AN23-003A	ITB23-015A	July 22, 2024

DTC B2E1B-06 (AUTOMATIC ECALL) STORED AS CURRENT IN THE IVC

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES:

- 2020-2024 Q50 (V37)
- 2020-2022 Q60 (CV37)
- 2020-2024 QX80 (Z62)

SERVICE INFORMATION

The **APPLIED VEHICLES** that come equipped with a factory installed SOS switch, located near the overhead map lamp, also come equipped with a wireless communication device called a Telematics Communication Unit (TCU). With an active NissanConnect® Services subscription, the TCU communicates with the Nissan Data Center to provide various security and convenience services.

When diagnosing DTC B2E1B-06 for “AUTOMATIC ECALL” on an **APPLIED VEHICLE**:

- If DTC B2E1B-06 is not “CRNT” in the **IVC**, do not replace the TCU. Erase the DTC. No further steps are needed.
- If DTC B2E1B-06 is “CRNT” in the **IVC**, replace the TCU.
 - Refer to the ESM: **REPAIR > DRIVER INFORMATION & MULTIMEDIA > AUDIO, VISUAL & NAVIGATION SYSTEM > REMOVAL AND INSTALLATION > TCU**

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 6, 2023	ITB23-015	Original bulletin published
July 22, 2024	ITB23-015A	APPLIED VEHICLES revised

