



Technical Service Bulletin

96 Warning for lane change, exit warning, Audi pre sense or rear cross-traffic assist, DTC: U104500, U10BA00, U160F00

96 24 01 2074670/1 July 27, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 e-tron Sportback	2022 – 2024	All	Driver Assistance Features

Condition

Customer statement:

Error message for lane change system, exit warning system, Audi pre sense or rear cross-traffic assist.

Workshop findings:

The lane change assist control unit (diagnostic address 003C) cannot be identified, and the following static event memory entry is logged in the data bus diagnostic interface (diagnostic address 0019):

U104500 - Lane change assistant control unit no communication

or

One of the following DTC's is stored in the lane change assist control module (diagnostic address 003C):

U10BA00: Local data bus, no communication.

U160F00: Component protection manipulation detected.

Technical Background

Wiring damaged due to environmental influences.

Production Solution

Not applicable.

Service

Check the wiring in the rear right of vehicle behind the bumper (see Figure 1).



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Figure 1: *Wiring behind the bumper.*

Inspect the area between the body grommet and the lane change assist control unit -J769-.



The damage may not be visible from the outside. Check the wiring beneath the wrapping (see Figure 2).



Figure 2: *Wiring beneath the wrapping.*

Attach a photo of the damage found to DOC-IT.

Repair the harness using wiring harness repair set **VAS 1978 B/C**.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9709
Damage Code:	0033



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Labor Operations:	Remove and install rear bumper cover	6369 19xx	See SRT with associated operations
	Check wiring harness	9709 0199	Please bill according to time required.
	Repair wiring harness (depending on number of damaged wires)	9709 41xx	See SRT with associated operations
	GFF	0150 0060	Labor according to diagnostic log
Claim Comment:	As per TSB 2074670/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 1978 B	Wire harness repair set

Additional Information

All part and service references provided in this TSB (**2074670**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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