



Technical Service Bulletin

96 "Audi Active Lane Assist/Traffic Jam Assist: malfunction!", DTC U112300 is stored in one of two control modules

96 24 00 2061932/8 July 17, 2024. Supersedes Technical Service Bulletin Group 96 number 24-92 dated February 20, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2021 - 2023	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
8	-	Revised <i>Condition</i> (updated wording, removed picture) Revised <i>Technical Background</i> (updated statement) Revised <i>Service</i> (removed required measured value check) Revised <i>Warranty</i> (updated warranty table) Revised <i>Required Parts and Tools</i> (removed section)
7	02/20/2024	Revised header (added new model year) Revised <i>Condition</i> (updated frequency counter)
6	10/16/2023	Revised header (updated models and PR code filter) Revised <i>Condition</i> (added frequency requirement) Revised <i>Service</i> (updated diagnosis procedure) Revised <i>Warranty</i> (updated to reflect new diagnosis procedure)

Customer states:

The customer complains about the following messages on the instrument cluster:

"Traffic Jam Assist: unavailable!"

"Audi Active Lane Assist: fault!"

In addition, both functions are unavailable / cannot be activated.



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Workshop findings:

The complaint is active/static and can be reproduced at any time.

The following DTCs are logged:

Front camera, R242 (address word 00A5):

DTC U112300: Databus error value received (**symptom 1123220**) (active/static).

DTC U112300: Databus error value received (**symptom 1123220**) (passive/sporadic) (frequency counter >= 5).

Distance regulation control module, J428 (address word 0013):

DTC U112300: Databus error value received (**symptom 2153**) (active/static).

DTC U112300: Databus error value received (**symptom 2153**) (passive/sporadic) (frequency counter >= 5).

Technical Background

Under analysis.

Production Solution

Not applicable.

Service

Please replace the capacitive steering wheel according to the instructions in the repair manual.

 **NOTICE**

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TPI. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Warranty

Claim Type:	1If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
Service Number:	4810
Damage Code:	0040



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Labor Operations:	Steering wheel remove + reinstall	4810 1900	See SRT with associated operations
	Charge battery	2706 8950	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2061932/8		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (**2061932**) are subject to change and/or removal.

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