



Technical Service Bulletin

93 DTC entry P060C00 (39720) internal system error in the ECM DA 0001

93 24 80 2074626/1 July 26, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron	2019	All	Not Applicable
e-tron Sportback	2020		

Condition

Customer states:

During the Delivery Inspection, the mechanic found the DTC entry specified under Workshop findings.

Workshop findings:

The following DTC and symptom code(s) is/are logged in the Engine control module -J623-, (address word 0001):

P060C00: Control unit internal system error main processor malfunction symptom: **39720**.

Technical Background

Software issue - the event memory entry was logged without good reason.

Production Solution

Software version 003 in motor control unit.

Service



NOTICE

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.



NOTICE



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To prevent charging of the high-voltage battery during the software update, the high-voltage cable is to be removed **BEFORE** entry of the SVM code on vehicles with high-voltage components. Charging the high-voltage battery during a software update can damage the high-voltage components.

NOTICE

Always use DoIP when flashing a control module via ODIS in supported vehicles. To activate DoIP, select **Administration >> General >> GFF Process >> DoIP communication >> Only allow DoIP communication**. This setting will automatically reset when the diagnostic session has ended. You can tell if DoIP is active by observing a red LED on the VAS 6154(A).

Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.

Update the J623 (0001) using the SVM action code as listed in the table below, if necessary:

Old Target Data Container Number	Old Target Data Container Version	New Target Data Container Number (or higher)	New Target Data Container Version (or higher)	SVM Code Input
4KE 907 558	0002	4KE 907 558	0003	01A260

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9370		
Damage Code:	0039		
Labor Operations:	Charge battery	2706 8950	See SRT with associated operations
	Software update	0151 0000	Time stated on the diagnostic protocol
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
Claim Comment:	As per TSB 2074626/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Additional Information

All part and service references provided in this TSB (**2074626**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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