



Technical Service Bulletin

93 PSS: Q4 drive system fault, P060C00 with symptom 20079

93 24 68 2074484/1 July 10, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron	2022 - 2024	All	Not Applicable

Condition

Customer states:

There is a drive system fault in the instrument cluster.

Workshop findings:

The following DTC is stored in the drive system control unit, -J623- (address word 0001):

DTC P060C00 with symptom code 20079.

Technical Background

Software robustness.

Production Solution

Not applicable.

Service

- Explain to the customer that a solution is expected to be available by the end of the 4th quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- Please erase the event memory. The vehicle can then be returned to the customer.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

It is not permitted to replace parts. Unjustified work/replacement parts will be charged back.

Claim Type:	110 Up to 48 Months/50,000 Miles. - G10 for CPO Covered Vehicles – Verify Owner.
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	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9370		
Damage Code:	0040		
Diagnostic Time:	GFF/Guided Functions	0150 0060	Time stated on the diagnostic protocol.
	GFF/Guided Functions	0150 0010	See SRT with associated operations
Claim Comment:	As per TSB 2074484/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074484**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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