



Technical Service Bulletin

34 Service info: Gear cannot be selected - vehicles with 0D5, 0D6 or 0D7 gearbox

34 24 70 2074731/1 July 31, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
S5, S5 Cabriolet, and Q7	2017 – 2021	All	0D5, 0D6 or 0D7 gearbox
S4, S5 Sportback, and SQ5	2018 – 2021		
RS 5	2018 – 2019 2021		
A8, and Q8	2019 – 2021		
RS 5 Sportback	2019 2021		
S6, S7, A8 e quattro, S8, SQ7, and RS Q8	2020 – 2021		
RS 6 Avant, RS 7, SQ5 Sportback	2021		

Condition

Customer statement:

- Gear cannot be selected.

or

- Parking lock cannot be deselected.

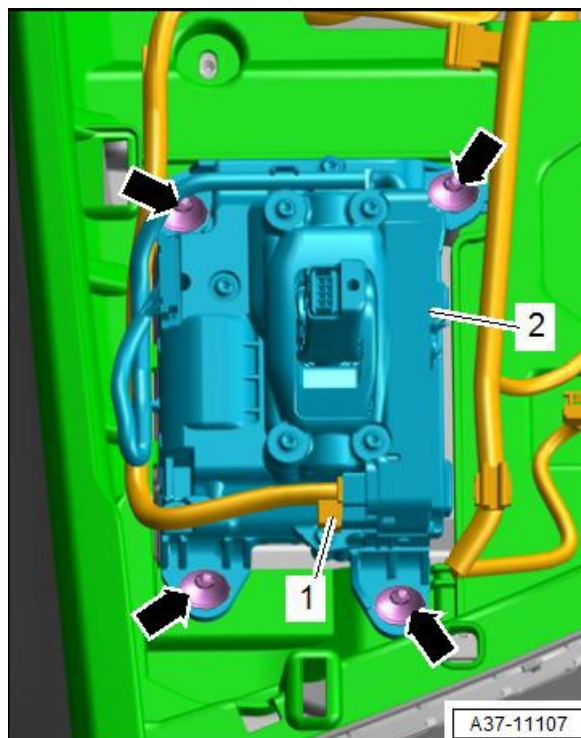
Workshop findings:

- The customer statement can be reproduced.
- In diagnosis addresses 0002 – gearbox electronics and 0081 – selector lever no event entries are logged.
- There are no leaks in the gearbox, the ATF status is correct.

The customer complaint can occur for various reasons. On vehicles equipped with paddles, with the following check, the selector lever can be excluded as the cause of the complaint:



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Repair manual excerpt: Selector lever

If the electric connection – 1 – of the selector lever to the vehicle is disconnected, the following driver message is shown when starting the engine:

 **Selector lever: malfunction! Gear change only possible if using both shift paddles.**

Owner's manual excerpt: Automatic gearbox > driver message

If a gear change is not possible with disconnected selector lever (paddle emergency operation) by pressing both paddles at a standstill and pressing the brake pedal, the selector lever can be excluded as the cause of the complaint.



The information from the driver message and the owner's manual must be observed.

Technical Background 1

Not applicable.



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Production Solution

Not applicable.

Service

Not applicable.

Additional Information

All part and service references provided in this TSB (**2074731**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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