



Technical Service Bulletin

27 A3 (8Y) engine warning lamp on, DTC U301700 in 0021 battery management 2
27 24 75 2074713/1 July 27, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2023 – 2024	All	Not Applicable

Condition

Customer states:

The MIL is on.

Workshop findings:

The 12V battery is discharged.

The following DTC and symptom code is logged in the Battery Management 2 (Battery 48V) -A6-, (address word 0021):

- DTC **U031700**: Control Module Timer/Clock Performance – Symptom 32782 – Passive/sporadic OR Active/static.

Technical Background

Discharged 12V battery.

Production Solution

Not applicable.

Service

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

If the complaint described above can be reproduced, proceed as follows:



Information for the technician: This problem occurs if the vehicle is not driven for an extended period.

Charge the 12-volt vehicle battery manually.

This can fix the fault. Please return the vehicle to the customer as soon as the fault has been rectified.



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Information for the customer: Explain to the customer that this problem may reoccur if the vehicle is stationary for extended periods. To prevent this, we recommend the customer consults the Owner's Manual with regard to using a battery maintenance unit when the vehicle is stationary for an extended duration.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2707		
Damage Code:	0040		
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	0151 0060	Time stated on the diagnostic protocol
	GFF	0151 0010	See SRT with associated operations
Claim Comment:	As per TSB 2074713/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074713**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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