

Technical Service Bulletin (TSB)

Flash: Powertrain Control Module (PCM) Updates

REFERENCE:	TSB: 18-064-24 GROUP: 18 - Vehicle Performance	Date:	July 25, 2024	REVISION:	18-059-23
VEHICLES AFFECTED:	2023 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles equipped with a 3.0L I6 Hurricane HO Twin Turbo ESS (Sales Code EFC) **and 8-Spd Auto 8HP75 Trans (Buy-US) (Sales Code DFR)**.			MARKET APPLICABILITY: ☒ NA☐ IAP ☐ SA☐ CH ☐ EE ☒ **MEA **	
CUSTOMER SYMPTOM:	**Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC):** **P018B - Fuel Pressure Sensor "B" Circuit Range/Performance.** Customer may also experience one or more of the following: **Undesirable vehicle drivability behavior causing the a Shift to Park event during Engine Stop Start (ESS) while Adaptive Cruise Control (ACC) is active. - Pressing ACC button while ESS active can shift the vehicle to park. - Idle speed oscillations observed when in Snow and Mud modes. - Poor engine performance (undershoots engine speed) for ESS and for non-ESS engine start. - Screen two incorrectly pops up on the Instrument Cluster Panel (IPC) for 5 seconds during Terrain and Rock mode.** - Poor or reduced air conditioning performance during wide open throttle or heavy acceleration.				
CAUSE:	PCM Software				

This bulletin supersedes Technical Service Bulletin (TSB) 18-059-23, date of issue May 13, 2023, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include adding an additional market, removal of the build dates, adding an additional Sales Code, adding additional Customer Symptoms, a new LOP and an updated Repair Procedure step.

REPAIR SUMMARY:

This bulletin involves reprogramming the PCM with the latest available software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-06-JC	Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)	1 - Engine Repair And Performance	0.3 Hrs.
Failure code	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	—	—

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the PCM with the latest available software. **If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.**
2. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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