



STAR ONLINE PUBLICATION



Case Number: S2408000082

Release Date: July 2024

Symptom/Vehicle Issue: Electric Power Steering (EPS) Flash Not Available Setting C221C-00 ECU Flash Required

Discussion: Upon replacing the EPS you may find it sets C221C-00 ECU Flash Required. When reviewing available EPS flashes in wiTECH you may find none. New EPS units come with generic software. New EPS units need to be flashed with software specific for the that vehicles build options.

Repair: Currently the EPS flashes for 2025 DT are not available in wiTECH. Engineering and our service team are working on obtaining the software and making it available through wiTECH as soon as possible.

In the meantime, your Tech Advisor (TA) with use of CDA (Engineering scan tool) will be required to flash the new EPS unit. TAs should contact the Body/Chassis or Electrical FTS team for the appropriate EFD file prior to scheduling a dealer visit.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found