



Technical Service Bulletin

96 Lane change assist: side assist and exit warning system: unavailable. Sensor view restricted (DTC C12AA00)

96 24 99 2073683/2 June 21, 2024. Supersedes Technical Service Bulletin Group 91 number 24-01 dated April 16, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
RS 6 Avant	2021 - 2025	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add MY25) Revised <i>Service</i> (Added new photo)
1	04/16/2024	Initial publication

Customer states:

The customer complains that driver assistance systems are permanently unavailable or there is a message in the instrument cluster, e.g.:

- Side assist and exit warning system: unavailable. Sensor view restricted due to surroundings.
- Audi pre sense: currently restricted. Sensor view restricted due to surroundings.
- Rear cross-traffic assist: currently unavailable. Sensor view restricted due to surroundings.

Workshop findings:

The following DTC may be stored in one or both lane change assist control modules -J769-/-J770-, (address word 003C / 00CF):

- **DTC C12AA00:** Restricted view.

Technical Background

Radar reflections of the bumper carrier may cause interference in the lane change assist system.

Production Solution

Not applicable.

Service



Technical Service Bulletin

Re Cover the holes and openings on both sides of the bumper carrier. To do so, please use the following covers:

- 4K0 807 245 / 4K0 807 246

Please use the following spreader rivet to secure the covers on the bumper carrier:

- N 905 584 01 (2x per side)

To secure the covers, two holes (8 mm diameter) must be drilled on each side (left and right) of the bumper cover, as shown in the image below:

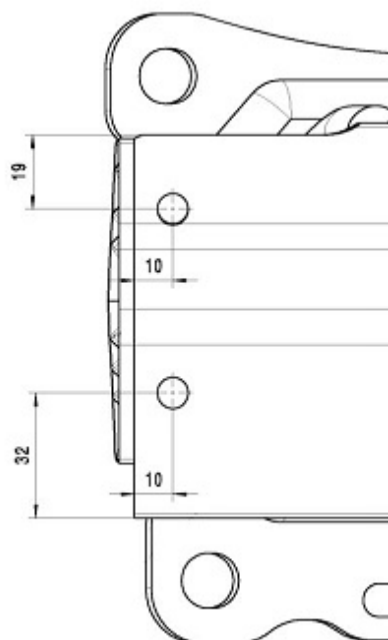


Figure 1: Illustration showing positioning of holes for spreader rivets.



Technical Service Bulletin

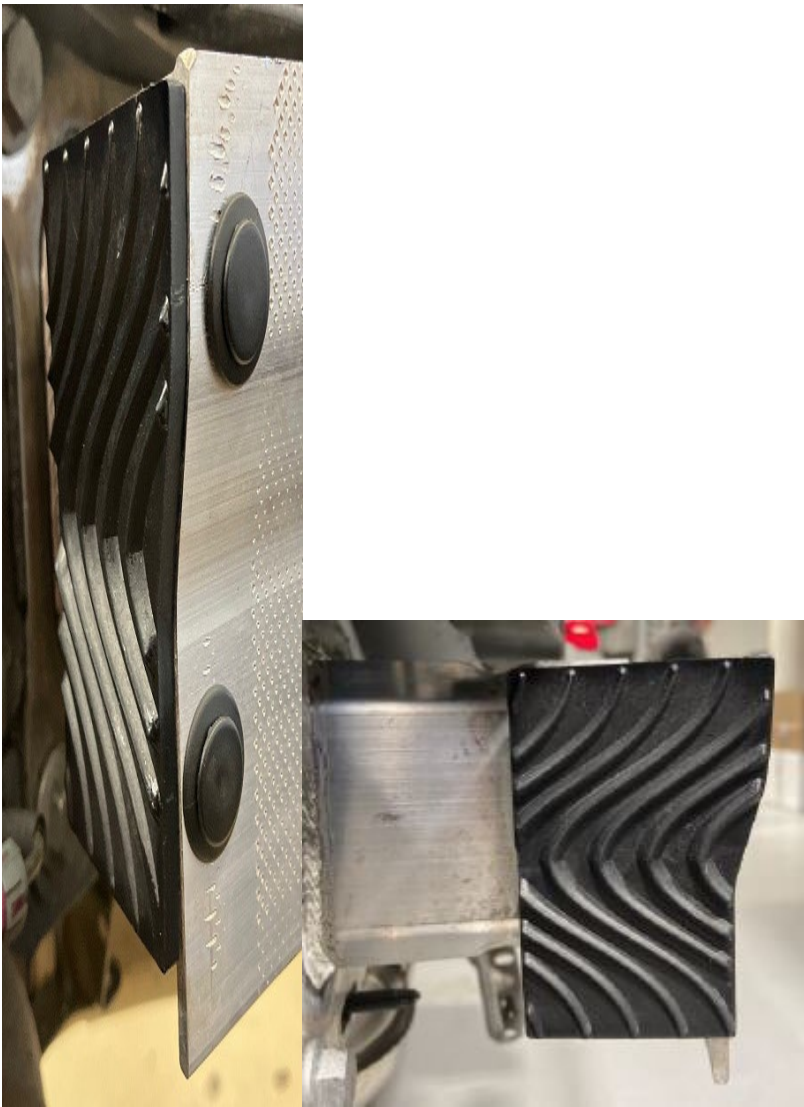


Figure 2: Cover mounted on bumper carrier (left side).

quired

Warranty

Claim Type:	• 110 Up to 48 Months/50,000 Miles. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	6373
Damage Code:	0010



Technical Service Bulletin

Labor Operations:	Remove and install rear bumper cover	6369 1900	See SRT with associated operations
	Modify bumper carrier	6350 5099	20 TU
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Charge battery	2706 8950	See SRT with associated operations
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2073683/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

The part numbers mentioned in this TSB may be different than the ones listed in ETKA. Only use parts listed in this TSB, this includes superseding part numbers!		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
4K0 807 245	Cover	1
4K0 807 246	Cover	1
N 905 584 01	Spreader Rivet	4

Additional Information

All parts and service references provided in this TSB (**2073683**) are subject to change and/or removal.

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