



Technical Service Bulletin

Q4 e-tron selector mechanism faulty - U010300, P081400, C060900

93 24 59 2074088/1 June 5, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 - 2024	All	Not Applicable

Condition

Customer states:

- Drive system fault displayed in the instrument cluster; sometimes the vehicle will not go into gear.

Workshop findings:

The complaint can be reproduced.

The following DTCs and symptom code(s) may be stored in *the Engine control module -J623-*, (address word 0001):

- **C060900** – “Park Brake Switch Circuit” – Symptom: 43512 Active/Static - Passive/Sporadic.
- **P081400** – “Transmission Range Display Circuit” – Symptom: 43502 - Active/Static.
- **U010300** – “Selector lever, no communication” - Active/Static.

Technical Background

Connector not engaged correctly in dash panel, as well as a software issue.

Production Solution

Continuous optimization process.

Service

Repair directions for DTC U010300 - “Selector lever, no communication”:

- Please check that the red T17K connector in the dash panel is engaged correctly (Figure 1).



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Audi Q4 e-tron

Stromlaufplan

Nr.

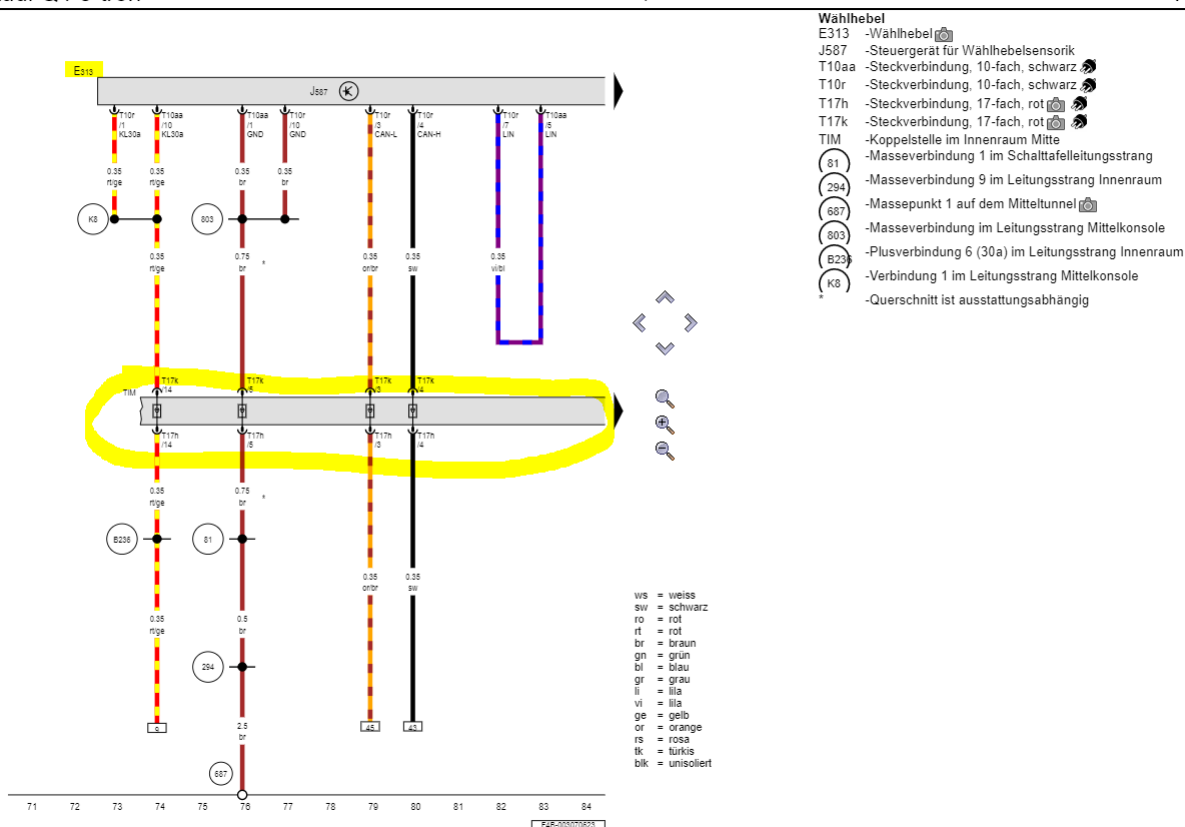


Figure 1: T17K connector location.

Repair directions for P081400: "Transmission Range Display Circuit" and C060900 "Park Brake Switch Circuit":

- Perform a terminal 30 reset for 15 minutes.

Warranty

Claim Type:	• 110 Up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	3410
Damage Code:	0040



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Labor Operations:	Remove and install console	6817 1900	See SRT with associated operations
	Check wiring harness	9709 0199	10 TU
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Charge battery	2706 8950	See SRT with associated operations
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2074088/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074088**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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