



Service Bulletin

Bulletin No.: 21-NA-148

Date: June, 2024

TECHNICAL

Subject: Diagnostic Aid – DTC P2797, P2798 or P0C2D for Transmission Fluid Pump Performance

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Bolt EV	2021	2023	—	—	EN0	1ET25 Automatic (MMF)
	Bolt EUV	2022					

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with RPO HPB — ELECTRIFIED PROPULS-ELECTRIC, BEV, GEN 2, FWD
Condition	Some customers may comment that they noticed a Propulsion Power is Reduced message on the Driver Information Center (DIC) combined with a Service Vehicle Soon MIL.
Cause	

5867264

	5867265 A part quality spill has been identified with the low voltage electric transmission fluid pump attached to the driver side of the transmission. A soldering process was out of specification like the illustration above. Note: The pump motor is not internally serviceable and the pictures provided are only for helping to visually show the issue.
Correction	Replace the transmission fluid pump. Important: The pump motor is not internally serviceable.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Service Procedure

If you encounter a vehicle with the above concern, replace the transmission fluid pump. Refer to *Transmission Fluid Pump Replacement* in SI.

Version	4
Modified	Released July 13, 2021 Revised July 28, 2023 – Added the 2023 Model Year. Revised March 12, 2024 – Added the two Important statements above the Service Procedure and changed the Part Number from 25200558 to 25204070. Revised June 05, 2024 – Updated the part number from 25204070 to 25207705.

Parts Information

Causal Part	Description	Part Number	Qty
X	Transmission Fluid Pump	25207705	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8463470	Transmission Fluid Pump Replacement	Use Published Labor Operation Time