

DURING N861 UPDATE - MHEV BECM WILL GO OFFLINE

Retailer Voice:

- Charging fault on instrument cluster after update.

Technical Description:

- On certain 48V Mild Hybrid Electric Vehicle (MHEV) battery enters an offline state and no longer communicates or functions as intended. Malfunction Indicator Lamp (MIL) might be illuminated with code U0111-00, loss of start/stop functionality and no communication during diagnostic sessions..

Status:

- If you encounter this issue, please follow TOPIx workflow for the U0111-00 code, BECM off-line
- It will ask you to perform some diagnostic checks with voltage measurements.
- If the workflow leads to replacing the BECM, please open an EPQR.

Range Rover

- 20-22MY Range Rover
- 19-22MY Range Rover Sport
- 19-20MY Evoque

Discovery

- 20MY Discovery Sport



Refer to N861 for update instructions