



Service Bulletin

Bulletin No.: 23-NA-213

Date: April, 2024

TECHNICAL

Subject: Rough Idle, Surge/Bucking with Light Throttle and Higher Loads, Malfunction Indicator Lamp (MIL) Illuminated - DTC P0402 and/or P22FB Set

This bulletin replaces PIP5955. Please discard PIP5955.

Brand:	Model:	Model Year:		Vehicle Build Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500/HD/3500HD	2024	2024	SOP	December 1, 2023	6.6 (L5P)	All
GMC	Sierra 2500/HD/3500HD						

Involved Region or Country	North America, Middle East, Israel, Palestine, Australia/New Zealand
Condition	Some customers may comment on one or more of the following conditions: " MIL is illuminated " Rough idle " Surge or buck with light throttle and higher loads. Some technicians may find one or more of the following DTCs set in the Engine Control Module (ECM): " P0402 " P22FB. Some technicians may also find that the vehicle stalls when attempting to command the EGR position.
Cause	This may be caused by a software anomaly.
Correction	Refer to N242438501. – If N242438501 has been closed, refer to Service Information.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping

dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	3
Modified	Released December 08, 2023 Revised December 18, 2023 - Added SOP to December 1 to Vehicle Build Date Breakpoint. Revised April 16, 2024 - Removed ECM Programing Information and added to Refer to N242438501 in Correction section.

