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Sent on	04	11	2024	Expires on	04	25	2024
From	Technical Information & Support Group						
Subject	Request for Parts: 2023-2024 Accord & CR-V FHEV MIL On DTC P2101 (ACTION REQ'D)						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Information & Support Group
RE: **Request for Parts: 2023-2024 Accord & CR-V FHEV MIL On DTC P2101 (ACTION REQUIRED)**

This message is solely directed to Honda dealership personnel; please handle it accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2023-2024 Accord FHEVs & CR-V FHEVs with a customer complaint of the "Emissions System Warning" Malfunction Indicator Light (MIL) on with DTC P2101 (Throttle Actuator "A" Control Motor Circuit Range/Performance) stored. Customer may experience the vehicle going into "limp home" mode. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must have DTC P2101 (Throttle Actuator "A" Control Motor Circuit Range/Performance) stored.
2. Must have signs of corrosion on the intake side of the throttle body.
(Take a photo - Click [HERE](#) for example photo)
3. No repair attempts (do not remove throttle body).
4. No collisions.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com, or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2024)
2. Model Name (e.g. Accord)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage
5. Confirm that the vehicle meets qualifiers #1-#4 listed above & attach a photo of the throttle body
6. DPTS#

As a gesture of appreciation to dealer technicians who identify and report a vehicle that meets the qualifiers, was accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring technician with a **VISA gift card**. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.