

SUBJECT:

SERVICE ACTION: OBC UPDATE, INSPECTION AND/OR REPLACEMENT (SA306)

GROUP
ELEMODEL
2015-17MY
Soul EV (PS EV)NUMBER
137DATE
October 2017

TECHNICAL SERVICE BULLETIN

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This bulletin provides the procedure to update, inspect, and if necessary, replace the On-Board Charger (OBC) on some 2015-17MY Soul EV (PS EV) vehicles, produced from January 1, 2014 through January 15, 2017, which may exhibit a Malfunction Indicator Lamp (MIL) and DTCs P1CF1 through P1CF6. This may be due to a battery charge delay. To address this concern, follow the procedure outlined in this bulletin. Refer to the list of affected vehicles to verify that the vehicle is included in the list of affected vehicles.

DTCs:

P1CF1 – HV DC Interlock Fault
P1CF2 – HV DC Charge
P1CF3 – HV DC Open Fault
P1CF4 – HV DC Temperature
P1CF5 – HV DC Link Stable
P1CF6 – HV DC Not Detected (EVSE or OBC)



* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA306.