



# Technical Service Bulletin

## 69 Seat belt warning or Pre Sense warning appears sporadically while driving, DTC B101C07 stored in the airbag module

69 24 07 2056421/8 February 23, 2024. Supersedes Technical Service Bulletin Group 69 number 23-94 dated July 21, 2023 for reasons listed below.

| Model(s)                                        | Year        | VIN Range | Vehicle-Specific Equipment |
|-------------------------------------------------|-------------|-----------|----------------------------|
| A6, A7, A8, and Q8                              | 2019 – 2024 | All       | Not Applicable             |
| A6 allroad, S6, S7, S8, Q7, SQ7, SQ8, and RS Q8 | 2020 – 2024 |           |                            |
| A8 e quattro                                    | 2020 – 2021 |           |                            |
| RS 6 Avant, and RS 7                            | 2021 – 2024 |           |                            |
| A7 e quattro                                    | 2021 – 2022 |           |                            |

## Condition

| REVISION HISTORY |            |                                         |
|------------------|------------|-----------------------------------------|
| Revision         | Date       | Purpose                                 |
| 8                | -          | Revised header (Add Model Year 2024)    |
| 7                | 07/21/2023 | Republish to correct Elsa display issue |
| 6                | 12/23/2021 | Revised header (Add Model)              |

### Customer states:

- While driving, the seat belt and/or the PreSense warning may appear sporadically in the driver information system (DIS).

### Workshop findings:

The following DTC is stored in the airbag control module/safety computer, -J234- (address word 0015):

- DTC B101C07** (Driver seat belt switch mechanical malfunction).

## Technical Background

The Safety Computer continuously monitors the status of the seat belt latch switch, E24. If a seat belt extender, a seat belt cheat device is installed, or if the seat belt is continuously buckled, the Safety Computer receives the constant signal that the seat belt is latched. If the Safety Computer does not see a change in the belt latch switch



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signal within five drive cycles, it stores DTC B101C07, and the PreSense Warning appears in the DIS in the assumption that a seat belt cheat device is installed.

A drive cycle consists of:

1. Unlock the door.
2. Open the door.
3. Close the door.
4. Latch the seat belt.
5. Turn on the ignition and drive.
6. Park.
7. Unlatch the seat belt.
8. Turn off the ignition.
9. Open the door.
10. Close the door.
11. Lock the door.

## Production Solution

Not applicable.

## Service

1. Connect the vehicle to ODIS Service and perform GFF.
2. If the DTC B101C07 is stored in the airbag control module/safety computer, then follow all applicable GFF test plans.
3. If the GFF indicates that the seat belt latch switch is **not** defective, inform the customer that the use of a seat belt extender, seat belt cheat device, or leaving the seat belt continuously buckled could cause this concern.
4. One drive cycle with latching and unlatching the seat belt is sufficient to switch the DTC B101C077 from static to sporadic, and to turn off the PreSense warning in the instrument cluster.



**The risk of serious or fatal injury increases if the seat belt is not fastened, if it is worn incorrectly, or if it is damaged.**

- See the Owner's Manual for additional information and warnings.



**Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.**



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## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (**2056421**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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