



Technical Service Bulletin

90 PSS HUD: Display disappears for approx. 7 seconds (DTC B1B68F0)

90 24 78 2071758/2 February 20, 2024. Supersedes Technical Service Bulletin Group 90 number 23-47 dated October 20, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 – 2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (added MY24, added SW Filter)
1	10/20/2023	Initial publication

Customer states:

- The head-up display (HUD) image cuts out (disappears) for a short time (approx. 7 seconds).

Workshop findings:

The following DTC may be stored in the head-up display, J898 (address word 0082):

- DTC B1B68F0:** Head-up display control module malfunction in display.

Technical Background

A software related issue in the MIB3 Infotainment system may cause the HUD display to cut out for short periods of time.

Production Solution

Not applicable.

Service

- Explain to the customer that a solution is expected to be available by the end of the 1st quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).



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Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2071758**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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