



Technical Service Bulletin

43 DTCs B200FF0, B200FF1, B200FF3, or B200FF4, B200FF5 stored in the J775 suspension control unit
43 24 81 2067531/3 February 9, 2024. Supersedes Technical Service Bulletin Group 43 number 23-72 dated May 19, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
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A4, A4 allroad, and Q7	2017 – 2024	All	Not Applicable
S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, Q5, and SQ5	2018 – 2024		
RS 5	2018 – 2019 2021 – 2024		
A6, A7, and A8	2019 – 2024		
RS 5 Sportback	2019 2021 – 2024		
e-tron quattro	2019 2021 – 2023		
A6 allroad, S6, S7, S8, Q5 e quattro, SQ7, Q8, SQ8, and RS Q8	2020 – 2024		
e-tron Sportback quattro	2020 – 2023		
A8 e quattro	2020 – 2021		
RS 6 Avant, RS 7, Q5 Sportback, and SQ5 Sportback	2021 – 2024		
A7 e quattro	2021 – 2022		
e-tron S	2023		
Q8 e-tron quattro, Q8 Sportback e-tron, SQ8 e-tron quattro, and SQ8 Sportback e-tron	2024		

Condition



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REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>header</i> (Updated Model Year)
2	05/19/2023	Revised <i>header</i> (Added Model Year)
1	07/12/2022	Initial publication

Customer states:

- Messages are shown in the instrument cluster: “Air suspension: system fault” or “Shock absorber system/suspension”.

Workshop findings:

One or more of the following DTCs are logged as static in the suspension control unit J775 (diagnostic address 0074):

- B200FF0: Internal malfunction.
- B200FF1: Internal malfunction.
- B200FF3: Internal malfunction.
- B200FF4: Internal malfunction.
- B200FF5: Internal malfunction.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Perform the following steps:

1. Unplug the diagnostic connector from the vehicle.
2. Switch off the ignition.
3. Lock the vehicle (doors, hood and rear lid closed).
4. Wait until the vehicle has entered bus sleep mode.
5. Unlock the vehicle.
6. Plug the diagnostic connector into the vehicle.
7. Switch on the ignition.



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8. Attempt to erase the DTCs.

If the DTCs in question are still logged as static, follow the instructions in Guided Fault Finding.

Warranty

Claim Type	• 110 Up to 48 Months/50,000 miles. • G10 for CPO Covered vehicles – Verify Owner. • Use applicable claim types. If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0040		
Labor Operations:	Check vehicle (initiate bus sleep mode)	0689 0199	20 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067531/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2067531**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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