

Technical Journal

TITLE:

(MY22) VCM: U210909 Back-up Battery - Updated Instruction

REF NO: TJ 36425.1.3	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2023-02-02	STATUS DATE: 2023-02-06
FUNC GROUP: 3970	FUNC DESC: Mobile data services	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

In instances where MY22 vehicles experience VCM “DTC-U210909 Back-up Battery”, and DTC is confirmed, the VCM back-up battery (31450445) should be replaced. Please follow further instruction under Service.

Please note: Do not replace complete VCM unit as previously directed.

VCM = Vehicle Connectivity Module

CSC Customer Symptom Codes

Code	Description
JG	Volvo On Call/Other Volvo On Call problems
KY	Volvo On Call/Does not work

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
VCM	U210909	Permanent

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Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2022-2022		-	0-0
225							2022-2022		-	0-0
227							2022-2022		-	0-0
256							2022-2022		-	0-0
536							2022-2022		-	0-0

SERVICE:

Check to see if MY22 SPA/CMA vehicle(s) has DTC-U210909 set. If so, follow the instruction below:

Until this TJ is updated with any further information, please replace the VCM back-up battery (31450445) in the problem vehicle.

*When replacing VCM back-up battery, please reference VIDA Repair instruction in the following location:

Removal, replacement and installation > Group 397 > Back-up battery, VCM

After, perform a functional reset according to Software / Advanced Test / Reset

Warranty claim info:

This TJ is for informational purposes only, therefore there is not an associated labor operation.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3970.