

**On-car analysis list from January 2nd, 2024**  
**please contact VW Helpline before attempting repair**

|                   | Models                                  | MY    | Engine | Transmission | Topic                                      | Customer Complaint                                                                                                                                 |
|-------------------|-----------------------------------------|-------|--------|--------------|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Powertrain</b> | Atlas, Cross Sport                      | 23    | All    | All          | Exhaust/Heat shield noise                  | Customer states rattle from below the vehicle<br><b>(Untouched vehicle)</b>                                                                        |
|                   | Atlas, Cross Sport                      | 24    | All    | All          | MIL-on P0442                               | Customer states Mill-on, P0442 stored in ECM memory<br><b>(leak must be from fuel cap area)</b><br><b>(Untouched vehicles)</b>                     |
|                   | Taos                                    | 23    | All    | All          | MIL-on P0462 and/or P0463                  | Customer states Mill-on, P0462 and/or P0463 stored in ECM memory<br><b>(Untouched vehicles)</b>                                                    |
|                   | All                                     | 23-24 | All    | All          | Fuel Gauge                                 | Customer states fuel gauge does not read full after filling the fuel tank<br><b>(Untouched vehicles)</b>                                           |
|                   | Tiguan                                  | 22-23 | All    | All          | MIL-on P0442                               | Customer states MIL-on, P0442 stored in ECM memory<br><b>(Untouched vehicles)</b>                                                                  |
| <b>Chassis</b>    | Tiguan                                  | 21-23 | All    | All          | Driveshaft Noise                           | Customer states noise while driving<br>(Noise must be from the driveshaft area)<br><b>(Untouched vehicle)</b>                                      |
| <b>Electric</b>   | Tiguan, Atlas, Cross Sport              | 22-24 | All    | All          | Seat Fault B201000, B135354 and/or B135454 | Customer states seat memory is inoperative<br><b>(Must have B201000, B135354 and/or B135454 in address 36)</b><br><b>(Untouched vehicle)</b>       |
|                   | ID.4                                    | 23    | All    | All          | Driver Seat Noise                          | Customer states driver's seat creaking or squeaking while driving or when getting in and out of vehicle<br><b>(Untouched vehicles)</b>             |
|                   | Atlas, Cross Sport, Jetta, Taos, Tiguan | 22-23 | All    | All          | Key Battery                                | Customer states key FOB lock/unlock functions do not work via button press (not KESSY).<br><b>(Must have B147918 and/or B147A18 in Address 09)</b> |
|                   | ID.4                                    | 23    | All    | All          | Seat Fault B135554                         | Customer states seat memory is inoperative<br><b>(Must have B135554 in address 36)</b><br><b>(Untouched vehicle)</b>                               |
|                   | Jetta                                   | 23-24 | All    | All          | Blower Motor                               | Customer states blower motor inoperative<br><b>(Must have B10BE13)</b><br><b>(Untouched vehicle)</b>                                               |
|                   | ID.4                                    | 23-24 | All    | All          | Sunroof                                    | Customer states sunroof cracked<br><b>(Untouched vehicle)</b>                                                                                      |
|                   | ID.4                                    | 23-24 | All    | All          | Rear Spoiler                               | Customer states rear spoiler is loose<br><b>(Untouched vehicle)</b>                                                                                |
|                   | Tiguan                                  | 22-23 | All    | All          | Seat Belt                                  | Customer states seat belt won't retract                                                                                                            |