



STAR ONLINE PUBLICATION



Case Number: S2323000082

Release Date: November 2023

Symptom/Vehicle Issue: Smart Glass Window Function Inoperative. Window Will Not Lower/Raise When Door Is Opened Or Closed, Diagnostic Trouble Code (DTC) B25B4-2A Pawl Switch Stuck.

Discussion: This document applies if the Smart Glass function not working properly on 1 or both windows. Customer may complain the Window(s) will not drop or go up 10mm when door is opened/closed.

Along with standard diagnostics for DTC B25B4-2A, inspect the latch wiring connector. First, push the connector to make sure it is fully attached. If it is fully connected, then remove the connector and inspect the pins for corrosion or signs of water. Inspect the connector weather seal for damage including rolled or torn seals. Replace the connector and or latch as needed if there is corrosion or damage to the pins. Note both c1 and c2 connectors are available through MOPAR.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



STAR ONLINE PUBLICATION



LATCH-DOOR-DRIVER C2

Full Repair Kit: 05019925AA

No terminal repair kits have been identified.

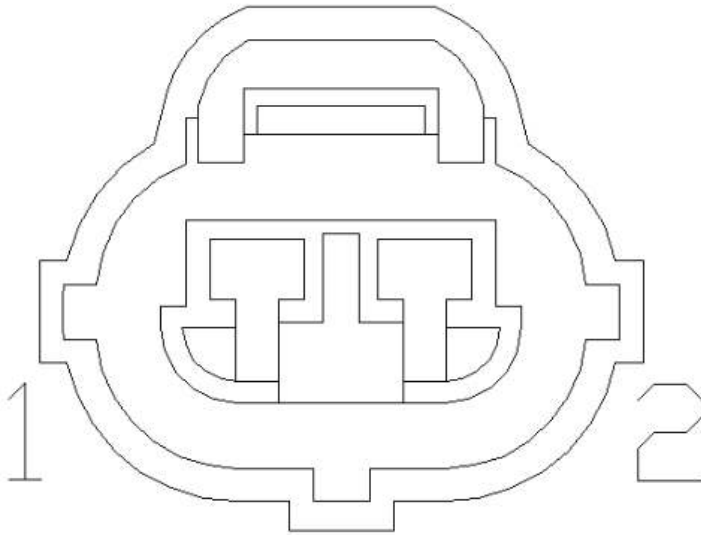
Removal Tools

A specific removal tool has not been identified.

Pin Information

Cav	Circuit	Gauge	Color	Function
1	Q59	0.75	OG/YE	DRIVER WINDOW DROP SWITCH SENSE
2	Z916	0.50	BK	GROUND

End View



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.