STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: ACC/FCW Limited Functionality Clean Windshield Message Displayed In The IPC. FCW Warning Light ON, DTC C14A5-68, C14A5-97

Discussion: The customer may find the Forward Collision Warning (FCW) light is illuminated and the "ACC/FCW Limited Functionality Clean Windshield" message is displayed in the Cluster temporarily. Upon scanning the vehicle, you may find stored DTC's C14A5-68 Camera Blinded or C14A5-97 Camera Blocked.

This is likely due to temporary blinding/obstruction of the camera on the windshield. These blinds are commonly caused by grazing sun, rain, fog, snow, glare, misting or dirt in area of the FFCM/HALF. Once these conditions are no longer present, the warning light will go out and the system will automatically reset.

Verify the DTC are stored and the FFCM view out of the windshield is clear. Once verified **DO NOT carry out any repair, calibration or component replacement.**

Reassure the customer that this is normal system behavior to warn the driver of the temporary unavailability of the system.

If the warning light is permanent and DTCs persists even after cleaning the windscreen along with the absence of blinding conditions. You should proceed with standard diagnostics by performing the DTC flow charts.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.