



Technical Service Bulletin

69 Airbag warning light on, DTC: B10041B stored in the airbag module

69 23 04 2072122/1 December 1, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 – 2024	All	Not Applicable

Condition

Customer statement:

The customer states that the airbag warning light is illuminated.

Workshop findings:

The following DTC is stored in the airbag control unit -J234- (address word 0015):

- **DTC B10041B:** Front passenger head curtain airbag igniter, resistance too high.

Technical Background

During production the wire harness may have been pinched during assembly.

Production Solution

Not applicable.

Service



Technical Service Bulletin

1. Remove the glovebox and inspect the harness routing in the area of the red circle shown in Figure 1.



Figure 1: Location of harness inspection.



Technical Service Bulletin

2. It may be necessary to loosen the harness in order to inspect/repair.

To do so:

- Remove the passenger A-pillar trim.
- Unclip the harness from the securing tabs indicated by the red circles in Figure 2.



Figure 2: Unclip the harness.



Technical Service Bulletin

3. Inspect the harness closely as the damage may only be visible after removing the harness tape.

Repair the affected wires using wiring harness repair set **VAS 1978 B/C**

Secure the wires as needed to ensure they no longer contact other components (Figure 3).



Figure 3: Secure the wires.

Warranty

Claim Type:	110 Up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9709		
Damage Code:	0024		
Labor Operations:	Remove and install glove compartment	6815 1900	See SRT with associated operations
	Remove and install A-pillar trim	7057 1950	See SRT with associated operations
	Check wiring harness	9709 0199	15 TU



Technical Service Bulletin

	Repair wiring harness (depending on number of damaged wires)	9709 41xx	See SRT with associated operations
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2072122/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 1978 B	Wire harness repair set

Additional Information

All part and service references provided in this TSB (**2072122**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2023 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.