



TECHNICAL SERVICE BULLETIN

2.3L/3.5L EcoBoost - Illuminated MIL And/Or Powertrain Malfunction (Wrench) Indicator With Various Turbocharger System DTCs Stored In The PCM

23-2353

13 November
2023

Model:

Ford 2023-2024 Expedition	
2020-2023 Explorer	Engine: 2.3L EcoBoost
2022-2023 F-150	Engine: 3.5L EcoBoost
Lincoln 2023-2024 Navigator	

Issue: Some 2020-2023 Explorer vehicles equipped with a 2.3L EcoBoost engine, 2022-2023 F-150 vehicles equipped with a 3.5L EcoBoost engine, and 2023-2024 Expedition/Navigator vehicles may exhibit an illuminated malfunction indicator lamp (MIL) and/or powertrain malfunction (wrench) indicator with diagnostic trouble codes (DTCs) P25B3, P25B4, P25B5, P25B6, P2ABA, P2ABB, P2ABC, P2AB7, P2AB8, and/or P2AB9. This may be due to the software in the powertrain control module (PCM). To correct this condition, follow the Service Procedure to reprogram the PCM.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- One of the following vehicles:
 - 2020-2023 Explorer equipped with a 2.3L EcoBoost engine
 - 2022-2023 F-150 equipped with a 3.5L EcoBoost engine
 - 2023-2024 Expedition/Navigator
- Exhibits an illuminated MIL and/or powertrain malfunction (wrench) indicator with DTCs P25B3, P25B4, P25B5, P25B6, P2ABA, P2ABB, P2ABC, P2AB7, P2AB8, and/or P2AB9 stored in the PCM

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Emissions Warranty/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/Emissions Warranty/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2022-2023 F-150 3.5L EcoBoost, 2023-2024 Expedition/Navigator: Retrieve DTCs And Reprogram The PCM (Do Not Use With Any Other Labor Operations)	232353A	0.3 Hrs.
2020-2023 Explorer 2.3L EcoBoost: Retrieve DTCs And Reprogram The PCM (Do Not Use With Any Other Labor Operations)	232353B	0.4 Hrs.

Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	04

Service Procedure

1. Reprogram the PCM using the latest software level of the Ford Diagnosis and Repair System (FDRS).

NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.