



Service Bulletin

Bulletin No.: 23-NA-139

Date: November, 2023

INFORMATION

Subject: Information on Internal Transmission Faults Related to Components Not Serviceable at Dealer Level, Service Transmission Message Displayed on Driver Information Center (DIC), Malfunction Indicator Lamp (MIL) Illuminated – DTC P1955 and/or P0867 Set

Attention: This bulletin DOES NOT apply to Corvette E-Ray.

This Service Bulletin replaces PIP5797E. Please discard all versions of PIP5797.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Corvette	2020	2024	—	—	All	All EXCEPT RPO MLH

Involved Region or Country	North America, Europe, Middle East, Australia/New Zealand
Condition	Some customers may comment on one or more of the following: " MIL illuminated. " Service Transmission Message displayed on the DIC. Technicians may find one or more of the following DTCs set in the transmission Control Module (TCM): " P1955 " P0867
Cause	Internal transmission faults related to components not serviceable at the dealer level.
Correction	If DTCs P1955 or P0867 are current or in history, the transmission assembly will require replacement. Do not attempt any other repairs for these DTCs other than transmission assembly replacement following service information and labor times. Note: An MCV replacement will not repair vehicles with P0867 or P1955 current or in history.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Warranty Information

For vehicles repaired under the Emission coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8486338*	Perform Diagnostics and Reset Codes P1955 and/or P0867	0.2 hr
*This is a unique Labor Operation for bulletin use only.		

Version	3
Modified	Released August 09, 2023 Revised September 26, 2023 – Removed the first Note in the Correction section. Revised November 15, 2023 – Added the Attention statement, 2024 Model Year and RPO MLH exception under Transmission column.

