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Sent on	11	08	2023	Expires on	11	22	2023
From	Technical Information & Support Group						
Subject	Request for Parts: 2023 Civic Type R MIL On with DTC P0011 (ACTION REQUIRED)						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Information & Support Group
 RE: Request for Parts: 2023 Civic Type R MIL On with DTC P0011 (**ACTION REQUIRED**)

This message is solely directed to Honda dealership personnel; please handle it accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2023 Civic Type Rs with a customer complaint of the Malfunction Indicator Light (MIL) on with the DTC P0011 (VTC A System Malfunction) stored. Customer may also experience an engine idling rough condition. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must have DTC P0011 (VTC A System Malfunction) stored.
2. No previous replacement of the TDC sensors (P/N 37510-RPY-G01).
3. Prior clearing of DTC code ok.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com, or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2023)
2. Model Name (e.g. Accord)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage
5. DPTS#

As a gesture of appreciation to dealer technicians who identify and report a vehicle that meets the qualifiers, was accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring technician with a VISA gift card. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.