

B129C00 - Message In Instrument Cluster: SOS Non-Functional

Topic number	LI82.85-P-076800
Version	1
Function group	82.85 - Navigation and Communication systems
Date	8/14/23
Validity	All model series with SA code 360/362.
Reason for change	Target software available

Complaint

The "SOS nonfunctional" message appears sporadically in the instrument cluster of the vehicle. The fault code B129C00 is stored in the control unit log.

The message occurs in particular after the vehicle has been non-operational for an extended period of time; the message then disappears of its own accord after a few minutes.

No functional limitation to the emergency call system is to be expected.

Cause

Software error in N112/9 control unit for telematics services (HERMES).

Remedy

Software update for control unit N112/9 - Control unit for telematics services (HERMES) to software release E522.8.

If, against expectations, the erroneous display of the message in the instrument cluster continues to occur following the update, please create a TIPS case.

Symptoms				
Communication/information > Telematics service > Emergency call > Warning message in instrument cluster				
Control unit/fault code				
Control unit			Fault text	
N112/9 - Control unit for telematics services (HERMES) (HERMES)			B129C00 - The control unit for telematics services has a malfunction. _	
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8209Z	