

Technical product information

Topic	Spurious Diagnostic Trouble Code B200DF0 stored in the Infotainment electronics control unit J794		
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)		
Brand	Bentley		
Transaction No.	2070750/1		
Level	EH		
Status	Approval		
Release date			

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
005F - Information electronics 1	B200DF0: Function restriction due to internal communication error		static
005F - Information electronics 1	B200DF0: Function restriction due to internal communication error		Intermittent

New customer code

Object of complaint	Complaint type	Position
vehicle service -> vehicle diagnosis -> guided fault finding	control units, services -> with event log entry	

Vehicle data

New Continental GT/C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2024	E		*	*	*
3S4*	2024	E		*	*	*
ZG2*	2024	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

- The DVD drive is not functioning
- The DVD drive is blanked off

Hint: Customers may not be aware of the Diagnostic Trouble Codes (DTC) listed

However

The operative may discover DTC B200DF0 stored in the Infotainment electronics control unit J794 whilst conducting a Guided Fault Finding (GFF) sweep

Technical background

Refer to the Measure section of this TPI

Production change

Refer to the Measure section of this TPI

Measure

Due to DVD drive availability, vehicles from VIN SCBCG2ZG3RC012498 are built without a DVD drive in the Control unit for information electronics J794

DTC B200DF0 will be logged in J794 as the DVD drives are no longer available and are no longer installed by the supplier at the time of manufacture

- The DTC is spurious and can be ignored
- Do not take any investigative action in response to the following DTC

NOTICE

The front plate of the Control unit for information electronics J794 is unchanged however the DVD drive is blanked off