



Technical Service Bulletin

97 DTC C10CA00 found in onboard supply control unit (diagnostic address 0009) during a service visit
97 23 00 2071394/1 September 11, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2022 – 2023	All	Not Applicable

Condition

Customer statement:

- No complaint is described by the customer; this is found during a regular service visit.

Workshop findings:

The following DTC is stored in the onboard supply control unit -J519- (address word 0009):

- **C10CA00** Limp-home mode.

Technical Background

There is a software sensitivity in the onboard supply control unit -J519- (address word 0009).

Production Solution

The software has been optimized.

Service

SVM Update Instructions

 **NOTICE**

Always use DoIP when flashing a control module via ODIS in supported vehicles.

- To activate DoIP, select *Administration>>General>>GFF Process>>DoIP communication>>Only allow DoIP communication*.
- This setting will automatically reset when the diagnostic session has ended.
- A red LED light will be visible on the VAS 6154(A) if the DoIP is active.

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.



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2. Update the Electronic Central Electrical (BCM), J519 (address word 0009) using the SVM action code as listed in the table below, if necessary:

Old Software Version Part Number	Old Software Version	New Software Version (or higher)	SVM Code Input
5WA 937 086 * 5WA 937 087 *	Software versions 0150 through 0160	0161	09A057
5WA 937 086 * 5WA 937 087 *	Software versions 0170 and higher	0183	09A059

Warranty

Claim Type:	110 up to 48 Months/50,000 Miles. - G10 for CPO Covered Vehicles – Verify Owner. - If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance (included above)	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2071394/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
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VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)
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Additional Information

All part and service references provided in this TSB (**2071394**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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