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Sent on	08	31	2023	Expires on	11	18 2023
From	Brad Ortloff, Manager of Auto Campaigns and Recalls					
Subject	Warranty Extension: 2017-2019 Multi-Model 6AT Torque Converter					

DATE: August 31, 2023

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Warranty Extension: 2017-2019 Multi-Model 6AT Torque Converter

On August 31, 2023, Acura is announcing a warranty extension for certain model year 2017-2018 RDX units.

Acura is extending the warranty on the torque converter to 8 years or 150,000 miles from the original date of purchase, whichever comes first.

BACKGROUND

Torque converters may not have been manufactured to proper specifications. As a result, the torque converter lock-up clutch cannot provide adequate holding force due to pressure bleeding down through a crack in the lock-up piston. The reduced lock-up clutch capacity results in the MIL illuminating and set DTC P0741 Torque Converter Clutch Circuit Performance or Stuck OFF.

REPAIR

Follow the diagnostic steps outlined in service bulletin 23-029 to determine if the vehicle qualifies for this repair. For vehicles that qualify, replace the torque converter as outlined in the service bulletin.

PARTS

Part kits are available through the VIN control ordering process.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service Bulletin 23-029, *Warranty Extension: 2017-18 RDX 6AT Torque Converter – DTC P0741 Stored* has posted to the Service Information System (SIS) as of August 31, 2023. It includes parts, repair, tools, and warranty information related to this warranty extension.

CLIENT NOTIFICATION

Acura expects to begin client notification by early October 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.